
**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended September 30, 2020

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from _____ to _____
Commission File No. 000-33043

OMNICELL, INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of
incorporation or organization)

94-3166458
(IRS Employer
Identification No.)

**590 East Middlefield Road
Mountain View, CA 94043**
(Address of registrant's principal executive offices, including zip code)

(650) 251-6100
(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Trading Symbol | Name of each exchange on which registered |
|---------------------------------|----------------|---|
| Common Stock, \$0.001 par value | OMCL | NASDAQ Global Select Market |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large Accelerated Filer Accelerated filer Non-accelerated filer Smaller reporting company Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transitions period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of October 23, 2020, there were 42,307,178 shares of the registrant's common stock, \$0.001 par value, outstanding.

OMNICELL, INC.

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PART I. FINANCIAL INFORMATION

ITEM 1. CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

OMNICELL, INC.

CONDENSED CONSOLIDATED BALANCE SHEETS (UNAUDITED)

| | <u>September 30, 2020</u> | <u>December 31, 2019</u> |
|---|-------------------------------|------------------------------|
| (In thousands, except par value) | | |
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 629,171 | \$ 127,210 |
| Accounts receivable and unbilled receivables, net of allowances of \$3,839 and \$3,227, respectively | 188,102 | 218,362 |
| Inventories | 103,101 | 108,011 |
| Prepaid expenses | 20,399 | 14,478 |
| Other current assets | 22,631 | 15,177 |
| Total current assets | 963,404 | 483,238 |
| Property and equipment, net | 57,559 | 54,246 |
| Long-term investment in sales-type leases, net | 22,510 | 19,750 |
| Operating lease right-of-use assets | 50,415 | 56,130 |
| Goodwill | 336,456 | 336,539 |
| Intangible assets, net | 111,587 | 124,867 |
| Long-term deferred tax assets | 14,985 | 14,142 |
| Prepaid commissions | 46,649 | 48,862 |
| Other long-term assets | 115,712 | 103,036 |
| Total assets | \$ 1,719,277 | \$ 1,240,810 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Accounts payable | \$ 37,203 | \$ 46,380 |
| Accrued compensation | 35,778 | 44,155 |
| Accrued liabilities | 59,254 | 55,567 |
| Deferred revenues, net | 101,641 | 90,894 |
| Total current liabilities | 233,876 | 236,996 |
| Long-term deferred revenues | 5,163 | 7,083 |
| Long-term deferred tax liabilities | 35,584 | 39,090 |
| Long-term operating lease liabilities | 44,365 | 50,669 |
| Other long-term liabilities | 19,775 | 11,718 |
| Revolving credit facility | — | 50,000 |
| Convertible senior notes, net | 462,115 | — |
| Total liabilities | 800,878 | 395,556 |
| Commitments and contingencies (Note 12) | | |
| Stockholders' equity: | | |
| Preferred stock, \$0.001 par value, 5,000 shares authorized; no shares issued | — | — |
| Common stock, \$0.001 par value, 100,000 shares authorized; 52,168 and 51,277 shares issued; 42,274 and 42,132 shares outstanding, respectively | 52 | 51 |
| Treasury stock at cost, 9,894 and 9,145 shares outstanding, respectively | (238,109) | (185,074) |
| Additional paid-in capital | 892,290 | 780,931 |
| Retained earnings | 274,345 | 258,792 |
| Accumulated other comprehensive loss | (10,179) | (9,446) |
| Total stockholders' equity | 918,399 | 845,254 |
| Total liabilities and stockholders' equity | \$ 1,719,277 | \$ 1,240,810 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED)

| | <u>Three Months Ended September 30,</u> | | <u>Nine Months Ended September 30,</u> | |
|---|---|------------------|--|------------------|
| | <u>2020</u> | <u>2019</u> | <u>2020</u> | <u>2019</u> |
| | (In thousands, except per share data) | | | |
| Revenues: | | | | |
| Product revenues | \$ 151,337 | \$ 168,488 | \$ 460,352 | \$ 472,477 |
| Services and other revenues | 62,362 | 60,317 | 182,654 | 176,258 |
| Total revenues | 213,699 | 228,805 | 643,006 | 648,735 |
| Cost of revenues: | | | | |
| Cost of product revenues | 86,689 | 86,695 | 262,740 | 250,089 |
| Cost of services and other revenues | 30,219 | 29,963 | 90,628 | 85,337 |
| Total cost of revenues | 116,908 | 116,658 | 353,368 | 335,426 |
| Gross profit | 96,791 | 112,147 | 289,638 | 313,309 |
| Operating expenses: | | | | |
| Research and development | 15,197 | 16,625 | 54,679 | 49,551 |
| Selling, general, and administrative | 71,442 | 70,876 | 219,647 | 207,588 |
| Total operating expenses | 86,639 | 87,501 | 274,326 | 257,139 |
| Income from operations | 10,152 | 24,646 | 15,312 | 56,170 |
| Interest and other income (expense), net | 809 | (1,168) | 161 | (4,207) |
| Income before provision for income taxes | 10,961 | 23,478 | 15,473 | 51,963 |
| Provision for (benefit from) income taxes | 2,156 | 3,495 | (344) | 12,720 |
| Net income | <u>\$ 8,805</u> | <u>\$ 19,983</u> | <u>\$ 15,817</u> | <u>\$ 39,243</u> |
| Net income per share: | | | | |
| Basic | \$ 0.21 | \$ 0.48 | \$ 0.37 | \$ 0.95 |
| Diluted | \$ 0.20 | \$ 0.46 | \$ 0.36 | \$ 0.92 |
| Weighted-average shares outstanding: | | | | |
| Basic | 42,802 | 41,771 | 42,606 | 41,283 |
| Diluted | 43,691 | 43,052 | 43,651 | 42,796 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.

CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (UNAUDITED)

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|----------------------------------|------------------|---------------------------------|------------------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands) | | | |
| Net income | \$ 8,805 | \$ 19,983 | \$ 15,817 | \$ 39,243 |
| Other comprehensive income (loss), net of reclassification adjustments and taxes: | | | | |
| Unrealized losses on interest rate swap contracts | — | — | — | (420) |
| Foreign currency translation adjustments | 3,510 | (2,825) | (733) | (3,127) |
| Other comprehensive income (loss) | 3,510 | (2,825) | (733) | (3,547) |
| Comprehensive income | \$ 12,315 | \$ 17,158 | \$ 15,084 | \$ 35,696 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.
CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (UNAUDITED)

| | Common Stock | | Treasury Stock | | Additional Paid-In Capital | Accumulated Earnings | Accumulated Other Comprehensive Income (Loss) | Stockholders' Equity |
|--|--------------|--------|----------------|--------------|-------------------------------|-------------------------|---|-------------------------|
| | Shares | Amount | Shares | Amount | | | | |
| (In thousands) | | | | | | | | |
| Balances as of December 31, 2019 | 51,277 | \$ 51 | (9,145) | \$ (185,074) | \$ 780,931 | \$ 258,792 | \$ (9,446) | \$ 845,254 |
| Net income | — | — | — | — | — | 11,311 | — | 11,311 |
| Other comprehensive loss | — | — | — | — | — | — | (4,694) | (4,694) |
| Share-based compensation | — | — | — | — | 10,659 | — | — | 10,659 |
| Issuance of common stock under employee stock plans | 474 | 1 | — | — | 17,658 | — | — | 17,659 |
| Tax payments related to restricted stock units | — | — | — | — | (1,425) | — | — | (1,425) |
| Cumulative effect of a change in accounting principle related to credit losses | — | — | — | — | — | (264) | — | (264) |
| Balances as of March 31, 2020 | 51,751 | 52 | (9,145) | (185,074) | 807,823 | 269,839 | (14,140) | 878,500 |
| Net loss | — | — | — | — | — | (4,299) | — | (4,299) |
| Other comprehensive income | — | — | — | — | — | — | 451 | 451 |
| Share-based compensation | — | — | — | — | 11,351 | — | — | 11,351 |
| Issuance of common stock under employee stock plans | 151 | — | — | — | 3,503 | — | — | 3,503 |
| Tax payments related to restricted stock units | — | — | — | — | (2,045) | — | — | (2,045) |
| Balances as of June 30, 2020 | 51,902 | 52 | (9,145) | (185,074) | 820,632 | 265,540 | (13,689) | 887,461 |
| Net income | — | — | — | — | — | 8,805 | — | 8,805 |
| Other comprehensive income | — | — | — | — | — | — | 3,510 | 3,510 |
| Share-based compensation | — | — | — | — | 11,024 | — | — | 11,024 |
| Issuance of common stock under employee stock plans | 266 | — | — | — | 12,064 | — | — | 12,064 |
| Tax payments related to restricted stock units | — | — | — | — | (631) | — | — | (631) |
| Stock repurchases | — | — | (749) | (53,035) | — | — | — | (53,035) |
| Equity component of convertible senior note issuance, net of issuance costs | — | — | — | — | 97,830 | — | — | 97,830 |
| Purchase of convertible note hedge | — | — | — | — | (100,625) | — | — | (100,625) |
| Sale of warrants | — | — | — | — | 51,290 | — | — | 51,290 |
| Tax benefits related to convertible senior notes and convertible note hedge | — | — | — | — | 706 | — | — | 706 |
| Balances as of September 30, 2020 | 52,168 | \$ 52 | (9,894) | \$ (238,109) | \$ 892,290 | \$ 274,345 | \$ (10,179) | \$ 918,399 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.

CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (UNAUDITED) - CONTINUED

| | Common Stock | | Treasury Stock | | Additional Paid-In Capital | Accumulated Earnings | Accumulated Other Comprehensive Income (Loss) | Stockholders' Equity |
|---|--------------|--------|----------------|--------------|-------------------------------|-------------------------|---|-------------------------|
| | Shares | Amount | Shares | Amount | | | | |
| (In thousands) | | | | | | | | |
| Balances as of December 31, 2018 | 49,480 | \$ 50 | (9,145) | \$ (185,074) | \$ 678,041 | \$ 197,454 | \$ (10,854) | \$ 679,617 |
| Net income | — | — | — | — | — | 3,284 | — | 3,284 |
| Other comprehensive income | — | — | — | — | — | — | 352 | 352 |
| At the market equity offering, net of costs | 243 | — | — | — | 20,216 | — | — | 20,216 |
| Share-based compensation | — | — | — | — | 8,410 | — | — | 8,410 |
| Issuance of common stock under employee stock plans | 628 | — | — | — | 20,526 | — | — | 20,526 |
| Tax payments related to restricted stock units | — | — | — | — | (1,920) | — | — | (1,920) |
| Balances as of March 31, 2019 | 50,351 | 50 | (9,145) | (185,074) | 725,273 | 200,738 | (10,502) | 730,485 |
| Net income | — | — | — | — | — | 15,976 | — | 15,976 |
| Other comprehensive loss | — | — | — | — | — | — | (1,074) | (1,074) |
| At the market equity offering, net of costs | 217 | — | — | — | 17,590 | — | — | 17,590 |
| Share-based compensation | — | — | — | — | 8,260 | — | — | 8,260 |
| Issuance of common stock under employee stock plans | 216 | 1 | — | — | 4,806 | — | — | 4,807 |
| Tax payments related to restricted stock units | — | — | — | — | (2,802) | — | — | (2,802) |
| Balances as of June 30, 2019 | 50,784 | 51 | (9,145) | (185,074) | 753,127 | 216,714 | (11,576) | 773,242 |
| Net income | — | — | — | — | — | 19,983 | — | 19,983 |
| Other comprehensive loss | — | — | — | — | — | — | (2,825) | (2,825) |
| Share-based compensation | — | — | — | — | 8,505 | — | — | 8,505 |
| Issuance of common stock under employee stock plans | 266 | — | — | — | 9,696 | — | — | 9,696 |
| Tax payments related to restricted stock units | — | — | — | — | (1,068) | — | — | (1,068) |
| Balances as of September 30, 2019 | 51,050 | \$ 51 | (9,145) | \$ (185,074) | \$ 770,260 | \$ 236,697 | \$ (14,401) | \$ 807,533 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)

| | Nine Months Ended September 30, | |
|---|---------------------------------|------------|
| | 2020 | 2019 |
| | (In thousands) | |
| Operating Activities | | |
| Net income | \$ 15,817 | \$ 39,243 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation and amortization | 43,903 | 39,525 |
| Loss on disposal of property and equipment | — | 436 |
| Share-based compensation expense | 33,034 | 25,175 |
| Deferred income taxes | (3,643) | 4,023 |
| Amortization of operating lease right-of-use assets | 7,692 | 7,917 |
| Amortization of debt issuance costs | 754 | 1,718 |
| Amortization of discount on convertible senior notes | 249 | — |
| Changes in operating assets and liabilities: | | |
| Accounts receivable and unbilled receivables | 29,653 | (7,716) |
| Inventories | 4,570 | (7,015) |
| Prepaid expenses | (6,272) | (1,341) |
| Other current assets | (6,617) | 974 |
| Investment in sales-type leases | (3,273) | (5,120) |
| Prepaid commissions | 2,213 | 909 |
| Other long-term assets | (4,023) | 3,944 |
| Accounts payable | (8,659) | 10,316 |
| Accrued compensation | (8,377) | (8,161) |
| Accrued liabilities | 3,281 | 5,262 |
| Deferred revenues | 8,827 | 3,900 |
| Operating lease liabilities | (7,764) | (7,887) |
| Other long-term liabilities | 8,057 | 4,086 |
| Net cash provided by operating activities | 109,422 | 110,188 |
| Investing Activities | | |
| Software development for external use | (25,909) | (34,129) |
| Purchases of property and equipment | (17,265) | (12,632) |
| Net cash used in investing activities | (43,174) | (46,761) |
| Financing Activities | | |
| Proceeds from revolving credit facility | 150,000 | — |
| Repayment of debt and revolving credit facility | (200,000) | (60,000) |
| Payments for debt issuance costs for revolving credit facility | (550) | — |
| Proceeds from issuance of convertible senior notes, net of issuance costs | 559,665 | — |
| Purchase of convertible note hedge | (100,625) | — |
| Proceeds from sale of warrants | 51,290 | — |
| At the market equity offering, net of offering costs | — | 37,806 |
| Proceeds from issuances under stock-based compensation plans | 33,226 | 35,029 |
| Employees' taxes paid related to restricted stock units | (4,101) | (5,790) |
| Stock repurchases | (53,035) | — |
| Net cash provided by financing activities | 435,870 | 7,045 |
| Effect of exchange rate changes on cash and cash equivalents | (157) | (387) |
| Net increase in cash and cash equivalents | 501,961 | 70,085 |
| Cash and cash equivalents at beginning of period | 127,210 | 67,192 |
| Cash and cash equivalents at end of period | \$ 629,171 | \$ 137,277 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED) - CONTINUED

| | Nine Months Ended September 30, | |
|--|---------------------------------|----------|
| | 2020 | 2019 |
| | (In thousands) | |
| Supplemental disclosure of non-cash activities | | |
| Unpaid purchases of property and equipment | \$ 319 | \$ 756 |
| Transfers between inventory and property and equipment, net | \$ — | \$ 1,549 |
| Transfers from prepaid expenses to property and equipment | \$ — | \$ 3,313 |
| Right-of-use assets obtained in exchange for new operating lease liabilities | \$ 1,559 | \$ 957 |

The accompanying notes are an integral part of these unaudited Condensed Consolidated Financial Statements.

OMNICELL, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

Note 1. Organization and Summary of Significant Accounting Policies

Business

Omniceil, Inc. was incorporated in California in 1992 under the name Omnicell Technologies, Inc. and reincorporated in Delaware in 2001 as Omnicell, Inc. The Company's major products are medication management automation solutions and adherence tools for healthcare systems and pharmacies, which are sold in its principal market, the healthcare industry. The Company's market is primarily located in the United States and Europe. "Omnicell" or the "Company" collectively refer to Omnicell, Inc. and its subsidiaries.

Basis of Presentation

The accompanying unaudited Condensed Consolidated Financial Statements reflect, in the opinion of management, all adjustments, consisting of normal recurring adjustments and accruals, necessary to present fairly the financial position of the Company as of September 30, 2020 and December 31, 2019, the results of operations and comprehensive income for the three and nine months ended September 30, 2020 and 2019, and cash flows for the nine months ended September 30, 2020 and 2019. Certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. Generally Accepted Accounting Principles ("GAAP") have been condensed or omitted in accordance with the rules and regulations of the Securities and Exchange Commission ("SEC"). These unaudited Condensed Consolidated Financial Statements should be read in conjunction with the audited Consolidated Financial Statements and accompanying Notes included in the Company's annual report on Form 10-K for the year ended December 31, 2019 filed with the SEC on February 26, 2020, except as discussed in the sections entitled "Allowance for Credit Losses" and "Recently Adopted Authoritative Guidance" below. The Company's results of operations and comprehensive income for the three and nine months ended September 30, 2020 and cash flows for the nine months ended September 30, 2020 are not necessarily indicative of results that may be expected for the year ending December 31, 2020, or for any future period.

Principles of Consolidation

The Condensed Consolidated Financial Statements include the accounts of the Company and its wholly owned subsidiaries. All intercompany accounts and transactions have been eliminated in consolidation.

Reclassifications and Adjustments

Certain prior-year amounts have been reclassified to conform with current-period presentation. This reclassification was a change in the presentation of certain items in the disaggregation of product revenues for the three and nine months ended September 30, 2019 in Note 2, *Revenues*. This change was not deemed material and was included to conform with current-period classification and presentation.

Use of Estimates

The preparation of financial statements in accordance with U.S. GAAP requires management to make estimates and assumptions that affect the amounts reported in the Company's Condensed Consolidated Financial Statements and accompanying Notes. Management bases its estimates on historical experience and various other assumptions believed to be reasonable, including any potential impacts arising from the novel coronavirus ("COVID-19") pandemic. Although these estimates are based on management's best knowledge of current events and actions that may impact the Company in the future, actual results may be different from the estimates.

The Company's critical accounting policies are those that affect its financial statements materially and involve difficult, subjective or complex judgments by management. As of September 30, 2020, the Company is not aware of any events or circumstances that would require an update to its estimates, judgments, or revisions to the carrying value of its assets or liabilities. Given the ongoing uncertainty surrounding the COVID-19 pandemic, events or circumstances may arise that could result in a change in estimates, judgments, or revisions to the carrying value of the Company's assets or liabilities.

Segment Reporting

The Company manages its operations as a single segment for the purposes of assessing performance and making operating decisions. The Company's Chief Operating Decision Maker ("CODM") is its Chief Executive Officer. The CODM allocates resources and evaluates the performance of the Company at the consolidated level using information about its revenues, gross profit, income from operations, and other key financial data. All significant operating decisions are based upon an analysis of the Company as one operating segment, which is the same as its reporting segment.

Allowance for Credit Losses

The Company is exposed to credit losses primarily through sales of its products and services, as well as its sales-type leasing arrangements. The Company performs credit evaluations of its customers' financial condition in order to assess each customer's ability to pay. These evaluations require significant judgment and are based on a variety of factors including, but not limited to, current economic trends, payment history, and a financial review of the customer. The Company continues to monitor customers' creditworthiness on an ongoing basis.

The Company maintains an allowance for credit losses for accounts receivable, unbilled receivables, and net investment in sales-type leases based on expected credit losses resulting from the inability of its customers to make required payments. The allowance for credit losses is measured using a loss rate method, considering factors such as customers' credit risk, historical loss experience, current conditions, and forecasts. The allowance for credit losses is measured on a collective (pool) basis by aggregating customer balances with similar risk characteristics. The Company also records a specific allowance based on an analysis of individual past due balances or customer-specific information, such as a decline in creditworthiness or bankruptcy. Actual collection losses may differ from management's estimates, and such differences could be material to the Company's financial position and results of operations.

The allowance for credit losses is presented in the Condensed Consolidated Balance Sheets as a deduction from the respective asset balance. The following table summarizes the Company's allowance for credit losses by asset type:

| | September 30, 2020 | December 31, 2019 |
|--|-----------------------|----------------------|
| | (In thousands) | |
| Allowance for credit losses: | | |
| Accounts receivable and unbilled receivables | \$ 3,839 | \$ 3,227 |
| Long-term unbilled receivables ⁽¹⁾ | 30 | — |
| Net investment in sales-type leases ⁽²⁾ | 269 | 225 |

⁽¹⁾ Included in other long-term assets in the Condensed Consolidated Balance Sheets.

⁽²⁾ Includes both current and long-term portions presented in other current assets and long-term investment in sales-type leases, net, respectively.

Changes in the allowances were not significant for the three and nine months ended September 30, 2020 and 2019.

Recently Adopted Authoritative Guidance

In August 2018, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2018-15, *Intangibles-Goodwill and Other-Internal-Use Software (Subtopic 350-40): Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement That Is a Service Contract*, to align the requirements for capitalizing implementation costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal-use software (and hosting arrangements that include an internal-use software license). The Company adopted ASU 2018-15 on January 1, 2020 on a prospective basis. The adoption of this guidance did not have a material impact on the Company's Condensed Consolidated Financial Statements.

In June 2016, the FASB issued ASU 2016-13, *Financial Instruments-Credit Losses (Topic 326), Measurement of Credit Losses on Financial Instruments*, that modifies or replaces existing models for trade and other receivables, debt securities, loans, and certain other financial instruments. For instruments measured at amortized cost, including trade and lease receivables, loans, and held-to-maturity debt securities, the standard replaced the current "incurred loss" approach with an "expected loss" model. Entities are required to estimate expected credit losses over the life of the instrument, considering available relevant information about the collectibility of cash flows, including information about past events, current conditions, and reasonable and supportable forecasts. The Company adopted the new standard on January 1, 2020 using the modified retrospective transition method, which resulted in the recognition of an immaterial cumulative-effect adjustment to retained earnings.

Recently Issued Authoritative Guidance

In August 2020, the FASB issued ASU 2020-06, *Debt-Debt with Conversion and Other Options (Subtopic 470-20) and Derivatives and Hedging-Contracts in Entity's Own Equity (Subtopic 815-40)*. The update simplifies the accounting for convertible debt instruments by reducing the number of accounting models and the number of embedded conversion features that could be recognized separately from the primary contract. ASU 2020-06 also enhances transparency and improves

disclosures for convertible instruments and earnings per share guidance. This update permits the use of either the modified retrospective or fully retrospective method of transition. ASU 2020-06 will be effective for the Company beginning January 1, 2022. Early adoption is permitted, but no earlier than fiscal years beginning after December 15, 2020, including interim periods within those fiscal years. The Company is currently evaluating the impact ASU 2020-06 will have on its Condensed Consolidated Financial Statements.

There was no other recently issued and effective authoritative guidance that is expected to have a material impact on the Company's Condensed Consolidated Financial Statements through the reporting date.

Note 2. Revenues

Revenue Recognition

The Company earns revenues from sales of its products and related services, which are sold in the healthcare industry, its principal market. The Company's customer arrangements typically include one or more of the following performance obligations:

Products. Software-enabled equipment that manages and regulates the storage and dispensing of pharmaceuticals, consumable blister cards and packaging equipment and other medical supplies.

Software. On premise or cloud-based subscription solutions that improve medication management and adherence outcomes or enable incremental functionality of the Company's equipment.

Installation. Installation of equipment as integrated systems at customer sites.

Post-installation technical support. Phone support, on-site service, parts, and access to unspecified software updates and enhancements, if and when available.

Professional services. Other customer services, such as technology-enabled services, training, and consulting.

A portion of the Company's sales are made to customers who are members of Group Purchasing Organizations ("GPOs"). GPOs are often owned fully or in part by the Company's customers, and the Company pays fees to the GPO on completed contracts. The Company considers these fees consideration paid to customers and records them as reductions to revenue. Fees to GPOs were \$2.3 million and \$2.8 million for the three months ended September 30, 2020 and 2019, respectively, and \$6.9 million and \$7.6 million for the nine months ended September 30, 2020 and 2019, respectively.

Disaggregation of Revenues

The following table summarizes the Company's product revenues disaggregated by revenue type for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|------------------------|----------------------------------|-------------------|---------------------------------|-------------------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands) | | | |
| Hardware and software | \$ 130,046 | \$ 142,424 | \$ 389,398 | \$ 394,243 |
| Consumables | 16,840 | 22,204 | 58,173 | 67,706 |
| Other | 4,451 | 3,860 | 12,781 | 10,528 |
| Total product revenues | <u>\$ 151,337</u> | <u>\$ 168,488</u> | <u>\$ 460,352</u> | <u>\$ 472,477</u> |

The following table summarizes the Company's revenues disaggregated by geographic region, which is determined based on customer location, for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|------------------------------|----------------------------------|-------------------|---------------------------------|-------------------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands) | | | |
| United States | \$ 193,639 | \$ 206,709 | \$ 579,425 | \$ 582,540 |
| Rest of world ⁽¹⁾ | 20,060 | 22,096 | 63,581 | 66,195 |
| Total revenues | <u>\$ 213,699</u> | <u>\$ 228,805</u> | <u>\$ 643,006</u> | <u>\$ 648,735</u> |

⁽¹⁾ No individual country represented more than 10% of total revenues.

Contract Assets and Contract Liabilities

The following table reflects the Company's contract assets and contract liabilities:

| | September 30, 2020 | December 31, 2019 |
|---|-----------------------|----------------------|
| (In thousands) | | |
| Short-term unbilled receivables, net ⁽¹⁾ | \$ 8,344 | \$ 11,707 |
| Long-term unbilled receivables, net ⁽²⁾ | 15,379 | 12,260 |
| Total contract assets | \$ 23,723 | \$ 23,967 |
| Short-term deferred revenues, net | \$ 101,641 | \$ 90,894 |
| Long-term deferred revenues | 5,163 | 7,083 |
| Total contract liabilities | \$ 106,804 | \$ 97,977 |

⁽¹⁾ Included in accounts receivable and unbilled receivables in the Condensed Consolidated Balance Sheets.

⁽²⁾ Included in other long-term assets in the Condensed Consolidated Balance Sheets.

The portion of the transaction price allocated to the Company's unsatisfied performance obligations for which invoicing has occurred is recorded as deferred revenues.

Short-term deferred revenues of \$101.6 million and \$90.9 million include deferred revenues from product sales and service contracts, net of deferred cost of sales of \$24.2 million and \$13.1 million, as of September 30, 2020 and December 31, 2019, respectively. The short-term deferred revenues from product sales relate to delivered and invoiced products, pending installation and acceptance, expected to occur within the next twelve months. During the three and nine months ended September 30, 2020, the Company recognized revenues of \$13.2 million and \$77.5 million, respectively, that were included in the corresponding gross short-term deferred revenues balance of \$104.0 million as of December 31, 2019.

Long-term deferred revenues include deferred revenues from service contracts of \$5.2 million and \$7.1 million as of September 30, 2020 and December 31, 2019, respectively. Remaining performance obligations primarily relate to maintenance contracts and are recognized ratably over the remaining term of the contract, generally not more than five years.

Significant Customers

There were no customers that accounted for more than 10% of the Company's total revenues for the three and nine months ended September 30, 2020 and 2019. Also, there were no customers that accounted for more than 10% of the Company's accounts receivable balance as of September 30, 2020 and December 31, 2019.

Note 3. Net Income Per Share

Basic net income per share is computed by dividing net income for the period by the weighted-average number of shares outstanding during the period. In periods of net loss, all potential common shares are anti-dilutive, so diluted net loss per share equals the basic net loss per share. In periods of net income, diluted net income per share is computed by dividing net income for the period by the basic weighted-average number of shares plus any dilutive potential common stock outstanding during the period, using the treasury stock method. Potential common stock includes the effect of outstanding dilutive stock options, restricted stock awards, and restricted stock units, as well as shares the Company could be obligated to issue from its convertible senior notes and warrants, as described in Note 9, *Convertible Senior Notes*. Any anti-dilutive weighted-average dilutive shares related to stock award plans, convertible senior notes, and warrants are excluded from the computation of the diluted net income per share.

The basic and diluted net income per share calculations for the three and nine months ended September 30, 2020 and 2019 were as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---------------------------------------|-----------|---------------------------------|-----------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands, except per share data) | | | |
| Net income | \$ 8,805 | \$ 19,983 | \$ 15,817 | \$ 39,243 |
| Weighted-average shares outstanding - basic | 42,802 | 41,771 | 42,606 | 41,283 |
| Effect of dilutive securities from stock award plans | 889 | 1,281 | 1,045 | 1,513 |
| Effect of dilutive convertible senior notes and warrants | — | — | — | — |
| Weighted-average shares outstanding - diluted | 43,691 | 43,052 | 43,651 | 42,796 |
| Net income per share - basic | \$ 0.21 | \$ 0.48 | \$ 0.37 | \$ 0.95 |
| Net income per share - diluted | \$ 0.20 | \$ 0.46 | \$ 0.36 | \$ 0.92 |
| Anti-dilutive weighted-average shares related to stock award plans | 2,328 | 1,060 | 2,076 | 832 |
| Anti-dilutive weighted-average shares related to convertible senior notes and warrants | 11,816 | — | 11,816 | — |

Note 4. Cash and Cash Equivalents and Fair Value of Financial Instruments

Cash and cash equivalents of \$629.2 million and \$127.2 million as of September 30, 2020 and December 31, 2019, respectively, consisted of bank accounts with major financial institutions.

Fair Value Hierarchy

The Company measures its financial instruments at fair value. The Company's cash and cash equivalents are classified within Level 1 of the fair value hierarchy as they are valued primarily using quoted market prices utilizing market observable inputs. The Company's interest rate swap contracts and credit facilities are classified within Level 2 as the valuation inputs are based on quoted prices or market observable data of similar instruments. The Company's convertible senior notes are classified within Level 2 as the valuation inputs are based on quoted prices in an inactive market on the last day in the reporting period. As of September 30, 2020, the fair value of the convertible senior notes was \$592.2 million, compared to their carrying value of \$462.1 million, which is net of unamortized discount and debt issuance costs and excludes amounts classified within additional paid-in capital. Refer to Note 8, *Debt and Credit Agreements*, for further information regarding the Company's credit facilities and Note 9, *Convertible Senior Notes* for further information regarding the Company's convertible senior notes.

Interest Rate Swap Contracts

The Company uses interest rate swap agreements to protect the Company against adverse fluctuations in interest rates by reducing its exposure to variability in cash flows relating to interest payments on a portion of its outstanding debt. The Company's interest rate swaps, which are designated as cash flow hedges, involve the receipt of variable amounts from counterparties in exchange for the Company making fixed-rate payments over the life of the agreements. The Company does not hold or issue any derivative financial instruments for speculative trading purposes.

During 2016, the Company entered into an interest rate swap agreement with a combined notional amount of \$100.0 million with one counterparty that became effective on June 30, 2016 and matured on April 30, 2019. The swap agreement required the Company to pay a fixed rate of 0.8% and provided that the Company received a variable rate based on the one month London Interbank Offered Rate ("LIBOR"), subject to a LIBOR floor of 0.0%. Amounts payable by or due to the Company were net settled with the respective counterparty on the last business day of each month, commencing July 31, 2016.

Note 5. Balance Sheet Components

Balance sheet details as of September 30, 2020 and December 31, 2019 are presented in the tables below:

| | September 30, 2020 | December 31, 2019 |
|--|-----------------------|----------------------|
| | (In thousands) | |
| Inventories: | | |
| Raw materials | \$ 29,994 | \$ 31,331 |
| Work in process | 7,057 | 7,620 |
| Finished goods | 66,050 | 69,060 |
| Total inventories | <u>\$ 103,101</u> | <u>\$ 108,011</u> |
| Other long-term assets: | | |
| Capitalized software, net | \$ 93,929 | \$ 85,070 |
| Unbilled receivables, net | 15,379 | 12,260 |
| Deferred debt issuance costs | 4,527 | 4,700 |
| Other assets | 1,877 | 1,006 |
| Total other long-term assets | <u>\$ 115,712</u> | <u>\$ 103,036</u> |
| Accrued liabilities: | | |
| Operating lease liabilities, current portion | \$ 10,633 | \$ 10,058 |
| Advance payments from customers | 6,277 | 4,006 |
| Rebates and lease buyouts | 21,346 | 14,911 |
| Group purchasing organization fees | 4,211 | 5,934 |
| Taxes payable | 3,105 | 3,744 |
| Other accrued liabilities | 13,682 | 16,914 |
| Total accrued liabilities | <u>\$ 59,254</u> | <u>\$ 55,567</u> |

The following tables summarize the changes in accumulated balances of other comprehensive income (loss) for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | | | | |
|---|--|---|--------------------|--|---|--------------------|
| | 2020 | | | 2019 | | |
| | Foreign currency translation adjustments | Unrealized gain (loss) on interest rate swap hedges | Total | Foreign currency translation adjustments | Unrealized gain (loss) on interest rate swap hedges | Total |
| | (In thousands) | | | | | |
| Beginning balance | \$ (13,689) | \$ — | \$ (13,689) | \$ (11,576) | \$ — | \$ (11,576) |
| Other comprehensive income (loss) before reclassifications | 3,510 | — | 3,510 | (2,825) | — | (2,825) |
| Amounts reclassified from other comprehensive income (loss), net of tax | — | — | — | — | — | — |
| Net current-period other comprehensive income (loss), net of tax | 3,510 | — | 3,510 | (2,825) | — | (2,825) |
| Ending balance | <u>\$ (10,179)</u> | <u>\$ —</u> | <u>\$ (10,179)</u> | <u>\$ (14,401)</u> | <u>\$ —</u> | <u>\$ (14,401)</u> |

| | Nine Months Ended September 30, | | | | | |
|---|--|---|-------------|--|---|-------------|
| | 2020 | | | 2019 | | |
| | Foreign currency translation adjustments | Unrealized gain (loss) on interest rate swap hedges | Total | Foreign currency translation adjustments | Unrealized gain (loss) on interest rate swap hedges | Total |
| | (In thousands) | | | | | |
| Beginning balance | \$ (9,446) | \$ — | \$ (9,446) | \$ (11,274) | \$ 420 | \$ (10,854) |
| Other comprehensive income (loss) before reclassifications | (733) | — | (733) | (3,127) | 148 | (2,979) |
| Amounts reclassified from other comprehensive income (loss), net of tax | — | — | — | — | (568) | (568) |
| Net current-period other comprehensive income (loss), net of tax | (733) | — | (733) | (3,127) | (420) | (3,547) |
| Ending balance | \$ (10,179) | \$ — | \$ (10,179) | \$ (14,401) | \$ — | \$ (14,401) |

Note 6. Property and Equipment

The following table represents the property and equipment balances as of September 30, 2020 and December 31, 2019:

| | September 30, 2020 | December 31, 2019 |
|---|--------------------|-------------------|
| | (In thousands) | |
| Equipment | \$ 100,221 | \$ 88,569 |
| Furniture and fixtures | 8,382 | 7,925 |
| Leasehold improvements | 20,695 | 18,979 |
| Software | 51,751 | 48,309 |
| Construction in progress | 6,028 | 6,179 |
| Property and equipment, gross | 187,077 | 169,961 |
| Accumulated depreciation and amortization | (129,518) | (115,715) |
| Total property and equipment, net | \$ 57,559 | \$ 54,246 |

Depreciation and amortization expense of property and equipment was \$4.6 million and \$4.5 million for the three months ended September 30, 2020 and 2019, respectively, and \$13.6 million and \$12.9 million for the nine months ended September 30, 2020 and 2019, respectively.

The geographic location of the Company's property and equipment, net, is based on the physical location in which it is located. The following table summarizes the geographic information for property and equipment, net, as of September 30, 2020 and December 31, 2019:

| | September 30, 2020 | December 31, 2019 |
|-----------------------------------|--------------------|-------------------|
| | (In thousands) | |
| United States | \$ 51,467 | \$ 48,769 |
| Rest of world ⁽¹⁾ | 6,092 | 5,477 |
| Total property and equipment, net | \$ 57,559 | \$ 54,246 |

⁽¹⁾ No individual country represented more than 10% of total property and equipment, net.

Note 7. Goodwill and Intangible Assets

Goodwill

The following table represents changes in the carrying amount of goodwill:

| | December 31, 2019 | Additions | Foreign currency exchange rate fluctuations | September 30, 2020 |
|----------|----------------------|-----------|---|-----------------------|
| | (In thousands) | | | |
| Goodwill | \$ 336,539 | \$ — | \$ (83) | \$ 336,456 |

Intangible Assets, Net

The carrying amounts and useful lives of intangible assets as of September 30, 2020 and December 31, 2019 were as follows:

| | September 30, 2020 | | | | |
|-------------------------------|---|-----------------------------|---|------------------------|------------------------|
| | Gross carrying amount ⁽¹⁾ | Accumulated amortization | Foreign currency exchange rate fluctuations | Net carrying amount | Useful life (years) |
| | (In thousands, except for years) | | | | |
| Customer relationships | \$ 134,889 | \$ (60,964) | \$ (1,088) | \$ 72,837 | 10 - 30 |
| Acquired technology | 77,029 | (42,008) | 6 | 35,027 | 5 - 20 |
| Backlog | 1,150 | (1,006) | — | 144 | 4 |
| Trade names | 7,650 | (5,603) | 15 | 2,062 | 6 - 12 |
| Patents | 3,217 | (1,701) | 1 | 1,517 | 2 - 20 |
| Total intangibles assets, net | <u>\$ 223,935</u> | <u>\$ (111,282)</u> | <u>\$ (1,066)</u> | <u>\$ 111,587</u> | |
| | December 31, 2019 | | | | |
| | Gross carrying amount ⁽¹⁾ | Accumulated amortization | Foreign currency exchange rate fluctuations | Net carrying amount | Useful life (years) |
| | (In thousands, except for years) | | | | |
| Customer relationships | \$ 135,234 | \$ (54,860) | \$ (1,058) | \$ 79,316 | 10 - 30 |
| Acquired technology | 77,142 | (36,194) | 5 | 40,953 | 3 - 20 |
| Backlog | 1,150 | (791) | — | 359 | 4 |
| Trade names | 7,650 | (5,037) | 11 | 2,624 | 6 - 12 |
| Patents | 3,217 | (1,603) | 1 | 1,615 | 2 - 20 |
| Total intangibles assets, net | <u>\$ 224,393</u> | <u>\$ (98,485)</u> | <u>\$ (1,041)</u> | <u>\$ 124,867</u> | |

⁽¹⁾ The differences in gross carrying amounts between periods are primarily due to the write-off of certain fully amortized intangible assets.

Amortization expense of intangible assets was \$4.4 million and \$4.6 million for the three months ended September 30, 2020 and 2019, respectively, and \$13.3 million and \$14.1 million for the nine months ended September 30, 2020 and 2019, respectively.

The estimated future amortization expenses for amortizable intangible assets were as follows:

| | September 30, 2020 |
|--------------------------------|-----------------------|
| | (In thousands) |
| Remaining three months of 2020 | \$ 4,280 |
| 2021 | 16,109 |
| 2022 | 14,814 |
| 2023 | 13,718 |
| 2024 | 7,959 |
| Thereafter | 54,707 |
| Total | <u>\$ 111,587</u> |

Note 8. Debt and Credit Agreements

2016 Senior Credit Facility

On January 5, 2016, the Company entered into a \$400.0 million senior secured credit facility pursuant to a credit agreement with certain lenders, Wells Fargo Securities, LLC as sole lead arranger, and Wells Fargo Bank, National Association as administrative agent (as subsequently amended as discussed below, the "Prior Credit Agreement"). The Prior Credit Agreement provided for (a) a five-year revolving credit facility of \$200.0 million, which was subsequently increased pursuant to the amendment discussed below (the "Prior Revolving Credit Facility") and (b) a five-year \$200.0 million term loan facility (the "Prior Term Loan Facility" and together with the Prior Revolving Credit Facility, the "Prior Facilities"). In addition, the Prior Credit Agreement included a letter of credit sub-limit of up to \$10.0 million and a swing line loan sub-limit of up to \$10.0 million. The Prior Credit Agreement had an expiration date of January 5, 2021, upon which date all remaining outstanding borrowings were due and payable.

Loans under the Prior Facilities bore interest, at the Company's option, at a rate equal to either (a) LIBOR, plus an applicable margin ranging from 1.50% to 2.25% per annum based on the Company's Consolidated Total Net Leverage Ratio (as defined in the Prior Credit Agreement), or (b) an alternate base rate equal to the highest of (i) the prime rate, (ii) the federal funds rate plus 0.50%, and (iii) LIBOR for an interest period of one month, plus an applicable margin ranging from 0.50% to 1.25% per annum based on the Company's Consolidated Total Net Leverage Ratio (as defined in the Prior Credit Agreement). Undrawn commitments under the Prior Revolving Credit Facility were subject to a commitment fee ranging from 0.20% to 0.35% per annum based on the Company's Consolidated Total Net Leverage Ratio on the average daily unused portion of the Prior Revolving Credit Facility.

On each of April 11, 2017 and December 26, 2017, the parties entered into amendments to the Prior Credit Agreement. Under these amendments, the Prior Revolving Credit Facility was increased from \$200.0 million to \$315.0 million, and certain other modifications were made. In connection with the December 2017 amendment, the Company incurred and capitalized an additional \$2.1 million of debt issuance costs.

2019 Revolving Credit Facility

On November 15, 2019, the Company refinanced the Prior Credit Agreement and entered into an Amended and Restated Credit Agreement (as subsequently amended as discussed below, the "A&R Credit Agreement") with the lenders from time to time party thereto, Wells Fargo Securities, LLC, Citizens Bank, N.A., and JPMorgan Chase Bank, N.A., as joint lead arrangers and Wells Fargo Bank, National Association, as administrative agent. The A&R Credit Agreement replaced the Prior Credit Agreement and provides for (a) a five-year revolving credit facility of \$500.0 million (the "Current Revolving Credit Facility") and (b) an uncommitted incremental loan facility of up to \$250.0 million (the "Incremental Facility"). In addition, the A&R Credit Agreement includes a letter of credit sub-limit of up to \$15.0 million and a swing line loan sub-limit of up to \$25.0 million. The A&R Credit Agreement has an expiration date of November 15, 2024, upon which date all remaining outstanding borrowings will be due and payable.

On November 15, 2019, the \$80.0 million outstanding term loan balance under the Prior Facilities was transferred to the Current Revolving Credit Facility.

Loans under the Current Revolving Credit Facility bear interest, at the Company's option, at a rate equal to either (a) LIBOR, plus an applicable margin ranging from 1.25% to 2.00% per annum based on the Company's Consolidated Total Net Leverage Ratio (as defined in the A&R Credit Agreement), or (b) an alternate base rate equal to the highest of (i) the prime rate,

(ii) the federal funds rate plus 0.50%, and (iii) LIBOR for an interest period of one month plus 1.00%, plus an applicable margin ranging from 0.25% to 1.00% per annum based on the Company's Consolidated Total Net Leverage Ratio. Undrawn commitments under the Current Revolving Credit Facility are subject to a commitment fee ranging from 0.15% to 0.30% per annum based on the Company's Consolidated Total Net Leverage Ratio on the average daily unused portion of the Current Revolving Credit Facility. The applicable margin for and certain other terms of any term loans under the Incremental Facility will be determined prior to the incurrence of such loans. The Company is permitted to make voluntary prepayments at any time without payment of a premium or penalty.

On September 22, 2020, the parties entered into an amendment (the "Amendment") to the A&R Credit Agreement to, among other changes, permit the issuance of the convertible senior notes and the purchase of the convertible note hedge transactions as described in Note 9, *Convertible Senior Notes*, expand the Company's flexibility to repurchase its common stock and make other restricted payments and replace the total net leverage covenant with a new secured net leverage covenant that requires the Company to maintain a consolidated secured net leverage ratio not to exceed 3.50:1 for the calendar quarters ending September 30, 2020, December 31, 2020 and March 31, 2021 and 3.00:1 for the calendar quarters ending thereafter.

The A&R Credit Agreement contains customary representations and warranties and customary affirmative and negative covenants applicable to the Company and its subsidiaries, including, among other things, restrictions on indebtedness, liens, investments, mergers, dispositions, dividends, and other distributions. The A&R Credit Agreement contains financial covenants that require the Company and its subsidiaries to not exceed a maximum consolidated secured net leverage ratio (as described above) and maintain a minimum interest coverage ratio. In addition, the A&R Credit Agreement contains certain customary events of default including, but not limited to, failure to pay interest, principal and fees or other amounts when due, material misrepresentations or misstatements in any representation or warranty, covenant defaults, certain cross defaults to other material indebtedness, certain judgment defaults and events of bankruptcy. The Company's obligations under the A&R Credit Agreement and any swap obligations and banking services obligations owing to a lender (or an affiliate of a lender) are guaranteed by certain of its domestic subsidiaries and secured by substantially all of its and such subsidiary guarantors' assets. In connection with entering into the A&R Credit Agreement, and as a condition precedent to borrowing loans thereunder, the Company and certain of the Company's other direct and indirect subsidiaries have entered into certain ancillary agreements, including, but not limited to, a reaffirmation agreement, which amends certain terms of the existing collateral agreement and reaffirms their obligations under the existing guaranty agreement. The Company was in full compliance with all covenants as of September 30, 2020.

The refinancing of the Prior Credit Agreement was evaluated in accordance with Accounting Standards Codification ("ASC") 470-50, *Debt - Modifications and Extinguishments*. In determining whether the refinancing was to be accounted for as a debt extinguishment or a debt modification, the Company considered whether lenders within the syndicate remained the same or changed and whether the changes in debt terms were substantial. This assessment was performed on an individual lender basis within the syndicate. As a result, the refinancing was accounted for as a modification with the exception of certain lenders that exited the syndicate. The exit of certain lenders resulted in an immaterial write-off of existing unamortized debt issuance costs. The remaining unamortized debt issuance costs related to debt modification, along with the new deferred costs, will be amortized over the remaining term of the A&R Credit Agreement.

In connection with the A&R Credit Agreement on November 15, 2019, the Company incurred and capitalized an additional \$2.3 million of debt issuance costs. In connection with the Amendment on September 22, 2020, the Company incurred and capitalized an additional \$0.6 million of debt issuance costs. The debt issuance costs are being amortized to interest expense using the straight-line method through 2024. Amortization expense related to debt issuance costs for credit agreements was approximately \$0.2 million and \$0.6 million for the three months ended September 30, 2020 and 2019, respectively, and approximately \$0.7 million and \$1.7 million for the nine months ended September 30, 2020 and 2019, respectively.

Interest expense (exclusive of fees and debt issuance cost amortization) was approximately \$0.3 million and \$0.8 million for the three months ended September 30, 2020 and 2019, and approximately \$0.5 million and \$3.0 million for the nine months ended September 30, 2020 and 2019, respectively.

The following table represents changes in the carrying amount of the Company's debt obligations:

| | Current Revolving Credit Facility |
|----------------------------------|--|
| | (In thousands) |
| Balance as of December 31, 2019 | \$ 50,000 |
| Proceeds | 150,000 |
| Repayments | (200,000) |
| Balance as of September 30, 2020 | \$ — |

The following table represents changes in the balance of the Company's deferred debt issuance costs:

| | (In thousands) |
|----------------------------------|-----------------------|
| Balance as of December 31, 2019 | \$ 4,700 |
| Additions | 550 |
| Amortization | (723) |
| Balance as of September 30, 2020 | \$ 4,527 |

Note 9. Convertible Senior Notes

0.25% Convertible Senior Notes due 2025

On September 25, 2020, the Company completed a private offering of \$575.0 million aggregate principal amount of 0.25% convertible senior notes (the "Notes"), including the exercise in full of the initial purchasers' option to purchase up to an additional \$75.0 million principal amount of the Notes. The Company received proceeds from the issuance of the Notes of \$559.7 million, net of \$15.3 million of transaction fees and other debt issuance costs. The Notes bear interest at a rate of 0.25% per year, payable semiannually in arrears on March 15 and September 15 of each year, beginning on March 15, 2021. The Notes were issued pursuant to an indenture, dated September 25, 2020 (the "Indenture"), between the Company and U.S. Bank National Association, as trustee. The Notes are general senior, unsecured obligations of the Company and will mature on September 15, 2025, unless earlier redeemed, repurchased or converted.

The Notes are convertible at the option of the holders at any time prior to the close of business on the business day immediately preceding May 15, 2025, only under the following circumstances: (i) during any fiscal quarter commencing after the fiscal quarter ending on December 31, 2020 (and only during such fiscal quarter), if the last reported sale price of the Company's common stock for at least 20 trading days (whether or not consecutive) during a period of 30 consecutive trading days ending on, and including, the last trading day of the immediately preceding fiscal quarter is greater than or equal to 130% of the conversion price for the Notes on each applicable trading day; (ii) during the five business day period after any ten consecutive trading day period (the "measurement period") in which the trading price (as defined in the Indenture) per \$1,000 principal amount of the Notes for each trading day of the measurement period was less than 98% of the product of the last reported sale price of the Company's common stock and the conversion rate for the Notes on each such trading day; (iii) if the Company calls such Notes for redemption, at any time prior to the close of business on the scheduled trading day immediately preceding the redemption date, but only with respect to the Notes called (or deemed called) for redemption; and (iv) upon the occurrence of specified corporate events, as specified in the Indenture. On or after May 15, 2025 until the close of business on the second scheduled trading day immediately preceding the maturity date, holders of the Notes may convert all or any portion of their Notes at any time, regardless of the foregoing conditions.

Upon conversion, the Company may satisfy its conversion obligation by paying or delivering, as the case may be, cash, shares of its common stock, or a combination of cash and shares of its common stock, at the Company's election, in the manner and subject to the terms and conditions provided in the Indenture. The initial conversion rate for the Notes is 10.2751 shares of the Company's common stock per \$1,000 principal amount of Notes, which is equivalent to an initial conversion price of approximately \$97.32 per share of the Company's common stock, subject to adjustment under certain circumstances in accordance with the terms of the Indenture. In addition, following certain corporate events that occur prior to the maturity date of the Notes or if the Company delivers a notice of redemption in respect of the Notes, the Company will, under certain circumstances, increase the conversion rate of the Notes for a holder who elects to convert its Notes (or any portion thereof) in connection with such a corporate event or convert its Notes called (or deemed called) for redemption during the related redemption period (as defined in the Indenture), as the case may be.

If the Company undergoes a fundamental change, holders may require, subject to certain exceptions, the Company to repurchase for cash all or any portion of their Notes at a fundamental change repurchase price equal to 100% of the principal

amount of the Notes to be repurchased, plus accrued and unpaid interest to, but excluding, the fundamental change repurchase date. As of September 30, 2020, none of the criteria for a fundamental change or a conversion rate adjustment had been met.

The Company may not redeem the Notes prior to September 20, 2023. The Company may redeem for cash all or any portion of the Notes, at its option, on or after September 20, 2023, if the last reported sale price of the Company's common stock has been at least 130% of the conversion price for the Notes then in effect for at least 20 trading days (whether or not consecutive) during any 30 consecutive trading day period (including the last trading day of such period) ending on, and including, the trading day immediately preceding the date on which the Company provides notice of redemption at a redemption price equal to 100% of the principal amount of the Notes to be redeemed, plus accrued and unpaid interest to, but excluding, the redemption date. If the Company redeems less than all the outstanding Notes, at least \$150.0 million aggregate principal amount of Notes must be outstanding and not subject to redemption as of the date of the relevant notice of redemption. No sinking fund is provided for in the Notes.

Convertible debt instruments that may be settled in cash are required to be separated into liability and equity components. The allocation to the liability component is based on the fair value of a similar instrument that does not contain an equity conversion option. Based on this debt-to-equity ratio, debt issuance costs are then allocated to the liability and equity components in a similar manner. Accordingly, at issuance the Company allocated \$461.8 million to the debt liability and \$72.7 million to additional paid in capital, net of applicable issuance costs and deferred taxes. The difference between the principal amount of the Notes and the liability component, inclusive of issuance costs, represents the debt discount, which the Company will amortize to interest expense over the term of the Notes using an effective interest rate of 4.18%. The determination of the discount rate required certain estimates and assumptions. As of September 30, 2020, the remaining life of the Notes and the related debt discount and issuance cost accretion is approximately 5.0 years.

The maximum number of shares issuable upon conversion, including the effect of a fundamental change and subject to other conversion rate adjustments, would be 8.1 million shares.

The Notes consisted of the following balances reported in the Condensed Consolidated Balance Sheets as of September 30, 2020:

| | September 30, 2020 |
|---|-----------------------|
| | (In thousands) |
| Liability: | |
| Principal amount | \$ 575,000 |
| Unamortized discount | (100,261) |
| Unamortized debt issuance costs | (12,624) |
| Convertible senior notes, liability component | <u>\$ 462,115</u> |
| Equity: | |
| Embedded conversion option | \$ 100,510 |
| Debt issuance costs | (2,680) |
| Deferred tax impact | (25,098) |
| Convertible senior notes, equity component ⁽¹⁾ | <u>\$ 72,732</u> |

⁽¹⁾ Included in additional paid-in capital in the Condensed Consolidated Balance Sheets.

The following table summarizes the components of interest expense resulting from the Notes recognized in interest and other income (expense), net in the Condensed Consolidated Statements of Operations for the three and nine months ended September 30, 2020:

| | Three and Nine Months Ended September 30, 2020 | |
|-------------------------------------|---|-----|
| | (In thousands) | |
| Contractual coupon interest | \$ | 20 |
| Amortization of discount | \$ | 249 |
| Amortization of debt issuance costs | \$ | 31 |

Convertible Note Hedge and Warrant Transactions

In connection with the issuance of the Notes, the Company entered into convertible note hedge and warrant transactions with an affiliate of one of the initial purchasers of the Notes and certain other financial institutions (the “option counterparties”) with respect to the Company’s common stock.

The convertible note hedge consists of an option for the Company to purchase up to approximately 5.9 million shares of the Company’s common stock, which is equal to the number of shares of the Company’s common stock underlying the Notes, at an initial strike price of approximately \$97.32 per share. The convertible note hedge will expire upon the maturity of the Notes, if not earlier exercised or terminated. The cost of the convertible note hedge was approximately \$100.6 million and was accounted for as an equity instrument, which was recorded in additional paid-in capital in the Condensed Consolidated Balance Sheets. The Company recorded a deferred tax asset of \$25.8 million related to the convertible note hedge transaction. The convertible note hedge is expected generally to reduce the potential dilution to the Company’s common stock upon any conversion of Notes and/or offset any cash payments the Company is required to make in excess of the principal amount of converted Notes.

Separately from the convertible note hedge, the Company entered into warrant transactions to sell to the option counterparties warrants to acquire, subject to customary anti-dilution adjustments, up to approximately 5.9 million shares of its common stock in the aggregate at an initial strike price of \$141.56 per share. The warrants require net share or net cash settlement upon the Company’s election. The Company received aggregate proceeds of approximately \$51.3 million for the issuance of the warrants, which was recorded in additional paid in capital in the Condensed Consolidated Balance Sheets. The warrants could separately have a dilutive effect to the Company’s common stock to the extent that the market price per share of its common stock exceeds the strike price of the warrants.

Note 10. Lessor Leases

Sales-Type Leases

On a recurring basis, the Company enters into multi-year, sales-type lease agreements, with the majority varying in length from one to five years. The Company optimizes cash flows by selling a majority of its non-U.S. government sales-type leases to third-party leasing finance companies on a non-recourse basis. The Company has no obligation to the leasing company once the lease has been sold. Some of the Company’s sales-type leases, mostly those relating to U.S. government hospitals which comprise approximately 66% of the lease receivable balance, are retained in-house.

The following table presents the Company’s income recognized from sales-type leases for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|-----------------|--|------------------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands) | | | |
| Sales-type lease revenues | \$ 6,033 | \$ 9,017 | \$ 19,037 | \$ 33,833 |
| Cost of sales-type lease revenues | (2,486) | (3,409) | (7,710) | (13,804) |
| Selling profit on sales-type lease revenues | <u>\$ 3,547</u> | <u>\$ 5,608</u> | <u>\$ 11,327</u> | <u>\$ 20,029</u> |
| Interest income on sales-type lease receivables | \$ 450 | \$ 527 | \$ 1,437 | \$ 1,335 |

The receivables as a result of these types of transactions are collateralized by the underlying equipment leased and consist of the following components at September 30, 2020 and December 31, 2019:

| | September 30, 2020 | December 31, 2019 |
|--|-----------------------|----------------------|
| | (In thousands) | |
| Net minimum lease payments to be received | \$ 35,837 | \$ 32,360 |
| Less: Unearned interest income portion | (3,044) | (2,840) |
| Net investment in sales-type leases | 32,793 | 29,520 |
| Less: Current portion ⁽¹⁾ | (10,283) | (9,770) |
| Long-term investment in sales-type leases, net | <u>\$ 22,510</u> | <u>\$ 19,750</u> |

⁽¹⁾ The current portion of the net investment in sales-type leases is included in other current assets in the Condensed Consolidated Balance Sheets.

The carrying amount of the Company's sales-type lease receivables is a reasonable estimate of fair value.

The maturity schedule of future minimum lease payments under sales-type leases retained in-house and the reconciliation to the net investment in sales-type leases reported on the Condensed Consolidated Balance Sheets was as follows:

| | September 30, 2020 |
|--|-----------------------|
| | (In thousands) |
| Remaining three months of 2020 | \$ 4,654 |
| 2021 | 9,714 |
| 2022 | 8,867 |
| 2023 | 6,698 |
| 2024 | 3,904 |
| Thereafter | 2,000 |
| Total future minimum sales-type lease payments | 35,837 |
| Present value adjustment | (3,044) |
| Total net investment in sales-type leases | <u>\$ 32,793</u> |

Operating Leases

The Company entered into certain leasing agreements that were classified as operating leases prior to the adoption of ASC 842, *Leases*, on January 1, 2019. These agreements in place prior to January 1, 2019 will continue to be treated as operating leases, however any new leasing agreements entered into on or after January 1, 2019 under these programs are classified and accounted for as sales-type leases in accordance with ASC 842. The operating lease arrangements generally have initial terms of one to seven years.

The following table represents the Company's income recognized from operating leases for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---------------|----------------------------------|----------|---------------------------------|----------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands) | | | |
| Rental income | \$ 2,863 | \$ 2,896 | \$ 8,864 | \$ 9,548 |

Note 11. Lessee Leases

The Company has operating leases for office buildings, data centers, office equipment, and vehicles. The Company's leases have initial terms of one to 12 years. As of September 30, 2020, the Company did not have any additional material operating leases that were entered into, but not yet commenced.

The maturity schedule of future minimum lease payments under operating leases and the reconciliation to the operating lease liabilities reported on the Condensed Consolidated Balance Sheets was as follows:

| | September 30, 2020 |
|--|-----------------------|
| | (In thousands) |
| Remaining three months of 2020 | \$ 3,488 |
| 2021 | 13,667 |
| 2022 | 12,386 |
| 2023 | 8,761 |
| 2024 | 8,143 |
| Thereafter | 20,206 |
| Total operating lease payments | 66,651 |
| Present value adjustment | (11,653) |
| Total operating lease liabilities ⁽¹⁾ | \$ 54,998 |

⁽¹⁾ Amount consists of a current and long-term portion of operating lease liabilities of \$10.6 million and \$44.4 million, respectively. The short-term portion of the operating lease liabilities is included in accrued liabilities in the Condensed Consolidated Balance Sheets.

Operating lease costs were \$3.5 million and \$3.7 million for the three months ended September 30, 2020 and 2019, respectively, and \$10.5 million and \$11.0 million for the nine months ended September 30, 2020 and 2019, respectively. Short-term lease costs and variable lease costs were immaterial for the three and nine months ended September 30, 2020 and 2019.

The following table summarizes supplemental cash flow information related to the Company's operating leases for the nine months ended September 30, 2020 and 2019:

| | Nine Months Ended September 30, | |
|--|---------------------------------|-----------|
| | 2020 | 2019 |
| | (In thousands) | |
| Cash paid for amounts included in the measurement of lease liabilities | \$ 10,543 | \$ 11,023 |
| Right-of-use assets obtained in exchange for new lease liabilities | \$ 1,559 | \$ 957 |

The following table summarizes the weighted-average remaining lease term and weighted-average discount rate related to the Company's operating leases as of September 30, 2020 and December 31, 2019:

| | September 30, 2020 | December 31, 2019 |
|--|-----------------------|----------------------|
| Weighted-average remaining lease term, years | 5.9 | 6.4 |
| Weighted-average discount rate, % | 6.4 % | 6.4 % |

Note 12. Commitments and Contingencies

Purchase Obligations

In the ordinary course of business, the Company issues purchase orders based on its current manufacturing needs. As of September 30, 2020, the Company had non-cancelable purchase commitments of \$66.4 million, of which \$49.3 million are expected to be paid within the year ending December 31, 2020.

Legal Proceedings

The Company is currently involved in various legal proceedings. As required under ASC 450, *Contingencies*, the Company accrues for contingencies when it believes that a loss is probable and that it can reasonably estimate the amount of any such loss. The Company has not recorded any accrual for contingent liabilities associated with the legal proceedings described below based on its belief that any potential loss, while reasonably possible, is not probable. Further, any possible range of loss in these matters cannot be reasonably estimated at this time. The Company believes that it has valid defenses with respect to legal proceedings pending against it. However, litigation is inherently unpredictable, and it is possible that cash flows or results of operations could be materially affected in any particular period by the unfavorable resolution of this contingency or because of the diversion of management's attention and the creation of significant expenses.

On January 10, 2018, a lawsuit was filed against a number of individuals, governmental agencies, and corporate entities, including the Company and one of its former subsidiaries, Aesynt Incorporated (“Aesynt”), which, through a series of mergers, has been merged into the Company, in the Circuit Court for the City of Richmond, Virginia, captioned *Ruth Ann Warner, as Guardian of Jonathan James Brewster Warner v. Centra Health, Inc., et al., Case No. CL18-152-1*. The complaint sought monetary recovery of compensatory and punitive damages in addition to certain declaratory relief based upon, as against the individuals, governmental agencies, and corporate entities other than the Company and Aesynt, allegations of the use of excessive force, unlawful detention, false imprisonment, battery, simple and gross negligence and negligent hiring, retention, and training; and, as against the Company and Aesynt, claims of product liability, negligence, and breach of implied warranties. The Company and Aesynt were never served with the complaint. Upon motion of the plaintiff, the Court issued an order on February 21, 2019 nonsuiting (dismissing) the case without prejudice. On August 21, 2019, a new lawsuit was filed against the Company and Aesynt, in the Circuit Court for the County of Albemarle, Virginia, captioned *Ruth Ann Warner, as Guardian of Jonathan James Brewster Warner v. Aesynt Incorporated, et al., Case No CL19-1301*. The complaint sought monetary recovery of damages based upon claims of product liability, negligence, and breach of implied warranties. The Company and Aesynt were never served with the complaint. On August 25, 2020, the Company and Aesynt filed a motion to dismiss for failure of the plaintiff to serve the complaint within one year of its filing date. On September 30, 2020, the Court dismissed the complaint with prejudice.

A class action lawsuit was filed against the Company, on June 5, 2019, in the Circuit Court of Cook County, Illinois, Chancery Division, captioned *Corey Heard, individually and on behalf of all others similarly situated, v. Omnicell, Inc., Case No. 2019-CH-06817*. The complaint seeks class certification, monetary damages in the form of statutory damages for willful and/or reckless or, in the alternative, negligent violation of the Illinois Biometric Information Privacy Act (“BIPA”), and certain declaratory, injunctive, and other relief based on causes of action directed to allegations of violation of BIPA by the Company. The complaint was served on the Company on June 13, 2019. On July 31, 2019, the Company filed a motion to stay or consolidate the case with the action *Yana Mazya, et al. v. Northwestern Lake Forest Hospital, et al., Case No. 2018-CH-07161*, pending in the Circuit Court of Cook County, Illinois, Chancery Division (the “Mazya Action”). The Court subsequently, on October 10, 2019, denied the motion, without prejudice, as being moot in view of the Company’s dismissal from the Mazya Action. The Company filed a motion to dismiss the complaint on October 31, 2019. The hearing on the Company’s motion to dismiss was held on September 2, 2020. The Court ruled from the bench and dismissed the complaint without prejudice giving plaintiff leave to file an amended complaint by September 30, 2020. Plaintiff filed an amended complaint on September 30, 2020 and the Company subsequently filed a motion to dismiss the complaint on October 28, 2020. A status conference is currently set for November 5, 2020. The Company intends to defend the lawsuit vigorously.

Note 13. Income Taxes

The Company generally provides for income taxes in interim periods based on the estimated annual effective tax rate for the year, adjusting for discrete items in the quarter in which they arise. The annual effective tax rate before discrete items was 30.1% and 24.6% for the nine months ended September 30, 2020 and 2019, respectively. The Company’s effective tax rate for the nine months ended September 30, 2020 was based on best estimates, which may fluctuate through the remainder of the year due to the volatility and uncertainty of global economic conditions in connection with the COVID-19 pandemic.

Due to continuing global operational centralization activities and legal entity rationalization, the Company recognized gain on the sale of certain intellectual property rights by Aesynt B.V. to Omnicell, Inc., which resulted in a tax expense, net of tax benefit, of \$9.6 million during the nine months ended September 30, 2019. In March 2020, Aesynt B.V. subsequently merged with and into Aesynt Holding B.V., with Aesynt Holding B.V. surviving and changing its name to Omnicell B.V. Due to continuing global operational centralization activities in the third quarter of 2020, the Company recognized a gain on Omnicell Limited transferring its shares in Omnicell GmbH to Omnicell International, LLC, which resulted in a discrete tax expense of \$0.5 million during the nine months ended September 30, 2020. The Company also recognized a discrete tax benefit related to equity compensation in the amount of \$4.2 million and \$8.1 million for the nine months ended September 30, 2020 and 2019, respectively.

The 2020 annual effective tax rate before discrete items differed from the statutory rate of 21% primarily due to the unfavorable impact of state income taxes, non-deductible compensation and equity charges, and non-deductible expenses, partially offset by the favorable impact of research and development credits and foreign derived intangible income (“FDII”) benefit deduction. The 2019 annual effective tax rate before discrete items differed from the statutory rate of 21% primarily due to the unfavorable impact of state income taxes, non-deductible equity charges, and non-deductible expenses, partially offset by the favorable impact of research and development credits, foreign rate differential, and FDII benefit deduction.

On March 27, 2020, the Coronavirus Aid, Relief and Economic Security Act (the “CARES Act”) was signed into law in response to the COVID-19 pandemic. The CARES Act, among other provisions, includes provisions related to refundable payroll tax credits, deferment of the employer portion of certain payroll taxes, net operating losses carryback periods, alternative minimum tax credit refunds, modification to net interest expense deduction limitation, and technical amendments to

tax depreciation methods for qualified improvement property placed in service after December 31, 2017. The provisions of the CARES Act did not have a material impact on the Company's income taxes.

As of September 30, 2020 and December 31, 2019, the Company had gross unrecognized tax benefits of \$17.6 million and \$16.8 million, respectively. It is the Company's policy to classify accrued interest and penalties as part of the unrecognized tax benefits, but to record interest and penalties in interest and other income (expense), net in the Condensed Consolidated Statements of Operations. As of September 30, 2020 and December 31, 2019, the amount of accrued interest and penalties was \$1.2 million and \$1.0 million, respectively.

The Company files income tax returns in the United States and various states and foreign jurisdictions. In the normal course of business, the Company is subject to examination by taxing authorities, including major jurisdictions such as the United States, Germany, Italy, Netherlands, and the United Kingdom. With few exceptions, as of September 30, 2020, the Company was no longer subject to United States, state, and foreign examination for years before 2016, 2015, and 2015, respectively.

Although the Company believes it has adequately provided for uncertain tax positions, the provisions on these positions may change as revised estimates are made or the underlying matters are settled or otherwise resolved. It is not possible at this time to reasonably estimate changes in the unrecognized tax benefits within the next twelve months.

Note 14. Employee Benefits and Share-Based Compensation

Stock-Based Plans

For a detailed explanation of the Company's stock plans, refer to Note 13, *Employee Benefits and Share-Based Compensation*, of the Company's annual report on Form 10-K for the year ended December 31, 2019 filed with the SEC on February 26, 2020.

Share-Based Compensation Expense

The following table sets forth the total share-based compensation expense recognized in the Company's Condensed Consolidated Statements of Operations for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|----------|---------------------------------|-----------|
| | 2020 | 2019 | 2020 | 2019 |
| | (In thousands) | | | |
| Cost of product and service revenues | \$ 1,758 | \$ 1,316 | \$ 5,658 | \$ 4,194 |
| Research and development | 1,577 | 1,652 | 5,199 | 4,938 |
| Selling, general, and administrative | 7,689 | 5,537 | 22,177 | 16,043 |
| Total share-based compensation expense | \$ 11,024 | \$ 8,505 | \$ 33,034 | \$ 25,175 |

Stock Options and ESPP Shares

The following assumptions were used to value stock options and Employee Stock Purchase Plan ("ESPP") shares granted pursuant to the Company's equity incentive plans for the three and nine months ended September 30, 2020 and 2019:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|------------------------------|----------------------------------|--------|---------------------------------|--------|
| | 2020 | 2019 | 2020 | 2019 |
| Stock options | | | | |
| Expected life, years | 4.7 | 4.3 | 4.7 | 4.4 |
| Expected volatility, % | 41.2 % | 34.7 % | 39.0 % | 33.7 % |
| Risk-free interest rate, % | 0.3 % | 1.6 % | 0.7 % | 2.1 % |
| Estimated forfeiture rate, % | 5.7 % | 7.2 % | 5.7 % | 7.2 % |
| Dividend yield, % | — % | — % | — % | — % |

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|---------------|---------------------------------|---------------|
| | 2020 | 2019 | 2020 | 2019 |
| Employee stock purchase plan shares | | | | |
| Expected life, years | 0.5 - 2.0 | 0.5 - 2.0 | 0.5 - 2.0 | 0.5 - 2.0 |
| Expected volatility, % | 30.4% - 53.5% | 28.9% - 39.9% | 30.4% - 53.5% | 28.2% - 39.9% |
| Risk-free interest rate, % | 0.1% - 2.7% | 1.4% - 2.7% | 0.1% - 2.7% | 1.3% - 2.7% |
| Dividend yield, % | — % | — % | — % | — % |

Stock Options Activity

The following table summarizes the share option activity under the Company's equity incentive plans during the nine months ended September 30, 2020:

| | Number of Shares | Weighted-Average Exercise Price | Weighted-Average Remaining Years | Aggregate Intrinsic Value |
|--|------------------|---------------------------------|----------------------------------|---------------------------|
| (In thousands, except per share data) | | | | |
| Outstanding at December 31, 2019 | 3,902 | \$ 52.75 | 7.7 | \$ 113,198 |
| Granted | 1,065 | 75.92 | | |
| Exercised | (446) | 38.10 | | |
| Expired | (11) | 59.08 | | |
| Forfeited | (356) | 65.84 | | |
| Outstanding at September 30, 2020 | 4,154 | \$ 59.12 | 7.6 | \$ 72,331 |
| Exercisable at September 30, 2020 | 1,763 | \$ 43.38 | 6.0 | \$ 55,936 |
| Vested and expected to vest at September 30, 2020 and thereafter | 3,973 | \$ 58.49 | 7.5 | \$ 71,456 |

The weighted-average fair value per share of options granted during the three months ended September 30, 2020 and 2019 was \$23.75 and \$21.59, respectively, and the weighted-average fair value per share of options granted during the nine months ended September 30, 2020 and 2019 was \$25.30 and \$23.41, respectively. The intrinsic value of options exercised during the three months ended September 30, 2020 and 2019 was \$4.1 million and \$2.7 million, respectively, and during the nine months ended September 30, 2020 and 2019 was \$16.5 million and \$27.0 million, respectively.

As of September 30, 2020, total unrecognized compensation cost related to unvested stock options was \$50.4 million, which is expected to be recognized over a weighted-average vesting period of 2.9 years.

Employee Stock Purchase Plan Activity

For the nine months ended September 30, 2020 and 2019, employees purchased approximately 333,000 and 374,000 shares of common stock, respectively, under the ESPP at weighted average prices of \$48.77 and \$41.44, respectively. As of September 30, 2020, the unrecognized compensation cost related to the shares to be purchased under the ESPP was approximately \$6.2 million and is expected to be recognized over a weighted-average period of 1.5 years.

Restricted Stock Units (“RSUs”) and Restricted Stock Awards (“RSAs”)

Summaries of the restricted stock activity under the Company’s 2009 Equity Incentive Plan, as amended (the “2009 Plan”) are presented below for the nine months ended September 30, 2020:

| | Number of Shares | Weighted-Average Grant Date Fair Value | Weighted-Average Remaining Years | Aggregate Intrinsic Value |
|--|---------------------|--|-------------------------------------|------------------------------|
| (In thousands, except per share data) | | | | |
| Restricted stock units | | | | |
| Outstanding at December 31, 2019 | 544 | \$ 66.65 | 1.6 | \$ 44,492 |
| Granted (Awarded) | 285 | 72.10 | | |
| Vested (Released) | (107) | 56.60 | | |
| Forfeited | (104) | 66.12 | | |
| Outstanding and unvested at September 30, 2020 | 618 | \$ 71.00 | 1.6 | \$ 46,114 |

As of September 30, 2020, total unrecognized compensation cost related to RSUs was \$40.3 million, which is expected to be recognized over the remaining weighted-average vesting period of 3.1 years.

| | Number of Shares | Weighted-Average Grant Date Fair Value |
|--|---------------------|---|
| (In thousands, except per share data) | | |
| Restricted stock awards | | |
| Outstanding at December 31, 2019 | 17 | \$ 81.92 |
| Granted (Awarded) | 21 | 68.11 |
| Vested (Released) | (17) | 81.92 |
| Outstanding and unvested at September 30, 2020 | 21 | \$ 68.11 |

As of September 30, 2020, total unrecognized compensation cost related to RSAs was \$0.9 million, which is expected to be recognized over the remaining weighted-average vesting period of 0.6 years.

Performance-Based Restricted Stock Units (“PSUs”)

A summary of the performance-based restricted stock activity under the 2009 Plan is presented below for the nine months ended September 30, 2020:

| | Number of Shares | Weighted-Average Grant Date Fair Value Per Unit |
|--|---------------------|---|
| (In thousands, except per share data) | | |
| Outstanding at December 31, 2019 | 134 | \$ 55.82 |
| Granted | 63 | 82.41 |
| Vested | (44) | 54.25 |
| Forfeited | (5) | 81.72 |
| Outstanding and unvested at September 30, 2020 | 148 | \$ 66.69 |

As of September 30, 2020, total unrecognized compensation cost related to PSUs was approximately \$4.4 million, which is expected to be recognized over the remaining weighted-average vesting period of 1.2 years.

Summary of Shares Reserved for Future Issuance under Equity Incentive Plans

The Company had the following ordinary shares reserved for future issuance under its equity incentive plans as of September 30, 2020:

| | <u>Number of Shares</u> (In thousands) |
|---|---|
| Share options outstanding | 4,154 |
| Non-vested restricted stock awards | 787 |
| Shares authorized for future issuance | 1,553 |
| ESPP shares available for future issuance | 1,206 |
| Total shares reserved for future issuance | <u>7,700</u> |

Stock Repurchase Program

On August 2, 2016, the Company's Board of Directors (the "Board") authorized a stock repurchase program providing for the repurchase of up to \$50.0 million of the Company's common stock (the "2016 Repurchase Program"). The 2016 Repurchase Program is in addition to the stock repurchase program approved by the Board on November 4, 2014 (the "2014 Repurchase Program"). As of September 30, 2020, the maximum dollar value of shares that may yet be purchased under the 2014 Repurchase Program and the 2016 Repurchase Program was \$54.9 million. The stock repurchase programs do not obligate the Company to repurchase any specific number of shares, and the Company may terminate or suspend the repurchase programs at any time.

On September 17, 2020, the Board authorized a one-time stock repurchase transaction providing for the repurchase of up to \$75.0 million of the Company's common stock in privately negotiated transactions concurrently with the issuance of the Notes, described in Note 9, *Convertible Senior Notes*. In September 2020, the Company repurchased 749,300 shares of its common stock from purchasers of the Notes in the offering in privately negotiated transactions effected through one of the initial purchasers or its affiliate at an average price of \$70.78 per share for an aggregate purchase price of approximately \$53.0 million. There will be no further repurchases under this one-time authorization.

During the three and nine months ended September 30, 2020 and 2019, the Company did not repurchase any of its outstanding common stock including under the 2014 Repurchase Program and the 2016 Repurchase Program, other than the separately-authorized one-time stock repurchase concurrent with the offering of the Notes in September 2020.

Note 15. Equity Offerings

On November 3, 2017, the Company entered into a Distribution Agreement (the "Distribution Agreement") with J.P. Morgan Securities LLC, Wells Fargo Securities, LLC, and HSBC Securities (USA) Inc., as its sales agents, pursuant to which the Company may offer and sell from time to time through the sales agents up to \$125.0 million maximum aggregate offering price of the Company's common stock. Sales of the common stock pursuant to the Distribution Agreement may be made in negotiated transactions or transactions that are deemed to be "at the market" offerings as defined in Rule 415 under the Securities Act of 1933, including sales made directly on the Nasdaq Stock Market, or sales made to or through a market maker other than on an exchange.

For the three and nine months ended September 30, 2020 and the three months ended September 30, 2019, the Company did not sell any of its common stock under the Distribution Agreement.

For the nine months ended September 30, 2019, the Company received gross proceeds of \$38.5 million from sales of its common stock under the Distribution Agreement and incurred issuance costs of \$0.7 million on sales of approximately 460,000 shares of its common stock at an average price of approximately \$83.81 per share.

As of September 30, 2020, the Company had an aggregate of \$31.5 million available to be offered under the Distribution Agreement. The registration statement under which the shares that may be sold pursuant to the Distribution Agreement are registered will expire on November 3, 2020.

Note 16. Restructuring Expenses

In the first quarter of 2020, the Company announced a company-wide organizational realignment initiative in order to more effectively align its organizational infrastructure and operations with the strategic vision of the autonomous pharmacy. In the second quarter of 2020, the Company continued its organizational realignment initiative, as well as initiated a restructuring plan to help mitigate the adverse impact of the COVID-19 pandemic on its business and financial results. During the nine

months ended September 30, 2020, the Company incurred and accrued \$10.0 million of employee severance costs and related expenses. As of September 30, 2020, the unpaid balance related to this restructuring plan was \$1.0 million.

The following table summarizes the total restructuring expense recognized in the Company's Condensed Consolidated Statements of Operations for the nine months ended September 30, 2020:

| | Nine Months Ended September 30, 2020 |
|--------------------------------------|---|
| | (In thousands) |
| Cost of product and service revenues | \$ 2,564 |
| Research and development | 3,716 |
| Selling, general, and administrative | 3,681 |
| Total restructuring expense | <u>\$ 9,961</u> |

Note 17. Subsequent Events

On October 1, 2020, the Company completed the acquisition of the 340B Link Business of Pharmaceutical Strategies Group, LLC pursuant to the terms and conditions of the Equity Purchase Agreement, dated August 11, 2020, as amended, by and among the Company, PSGH, LLC, BW Apothecary Holdings, LLC, the sellers identified therein and the sellers' representative (the "Purchase Agreement"). The purchase price was \$225.0 million, subject to certain adjustments as provided for in the Purchase Agreement. The acquisition was funded with proceeds from the issuance of the Notes. Refer to Note 9, *Convertible Senior Notes*, for further information regarding the issuance of the Notes. The Company is in the process of evaluating the business combination accounting considerations, including the consideration transferred and the initial purchase price allocation.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

FORWARD-LOOKING STATEMENTS AND FACTORS THAT MAY AFFECT FUTURE RESULTS

This quarterly report on Form 10-Q contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933 (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934 (the "Exchange Act"). The forward-looking statements are contained throughout this report, including in the sections entitled "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations." Forward-looking statements include, but are not limited to, statements about:

- our expectations about the continuing impact of the ongoing global novel coronavirus (COVID-19) pandemic (including efforts to contain the spread of the pandemic) on our workforce and operations, as well as the continuing impacts on our customers and suppliers, and the anticipated continuing effects of the pandemic and associated containment measures on our business, financial condition, liquidity, and results of operations;*
- our expectations regarding our future pipeline and product bookings;*
- the extent and timing of future revenues, including the amounts of our current backlog;*
- the size or growth of our market or market share;*
- our beliefs about drivers of demand for our solutions, market opportunities in certain product categories and continued expansion in these product categories, as well as our belief that our technology, services, and solutions within these categories position us well to address the needs of retail, acute, and post-acute pharmacy providers;*
- our ability to acquire companies, businesses, products or technologies on commercially reasonable terms and integrate such acquisitions effectively;*
- our goal of advancing our platform with new product introductions annually;*
- our ability to deliver on the autonomous pharmacy vision, as well as our plan to integrate our current offerings and technologies on a cloud infrastructure and invest in broadening our solutions across certain key areas as we execute on this vision;*

- *continued investment in the autonomous pharmacy vision, our beliefs about the anticipated benefits of such investments, and our expectations regarding continued growth in subscription and cloud-based offerings as we execute on this vision;*
- *our belief that our solutions and vision for fully autonomous medication management are strongly aligned with long-term trends in the healthcare market and well-positioned to address the evolving needs of the healthcare institutions;*
- *planned new products and services;*
- *the bookings, revenue, and margin opportunities presented by new products, emerging markets, and international markets;*
- *our ability to align our cost structure and headcount with our current business expectations;*
- *the operating margins or earnings per share goals we may set;*
- *the outcome of any legal proceedings to which we are a party;*
- *our projected target long-term revenues and revenue growth rate, long-term operating margins, and free cash flow conversion;*
- *our expected uses for the remaining proceeds from the offering of our convertible notes;*
- *our ability to protect our intellectual property and operate our business without infringing, misappropriating or otherwise violating the intellectual property rights of others;*
- *the expected impacts of new accounting standards or changes to existing accounting standards;*
- *our expected future uses of cash and the sufficiency of our sources of funding; and*
- *our ability to generate cash from operations and our estimates regarding the sufficiency of our cash resources.*

In some cases, you can identify forward-looking statements by terms such as "anticipates," "believes," "could," "estimates," "expects," "intends," "seeks," "may," "plans," "potential," "predicts," "projects," "should," "will," "would," and variations of these terms and similar expressions. Forward-looking statements are based on our current expectations and assumptions and are subject to known and unknown risks and uncertainties, which may cause our actual results, performance, or achievements to be materially different from those expressed or implied in the forward-looking statements.

Such risks and uncertainties include those described throughout this quarterly report, including in Part II - Item 1A. "Risk Factors" below and Part I - Item 2. "Management's Discussion and Analysis of Financial Condition and Results of Operations" below. Given these risks and uncertainties, you should not place undue reliance on these forward-looking statements. You should carefully read this quarterly report and the documents that we reference in this quarterly report and have filed as exhibits, as well as other documents we file from time to time with the Securities and Exchange Commission, with the understanding that our actual future results may be materially different from what we expect. The forward-looking statements in this quarterly report represent our estimates and assumptions only as of the date of this quarterly report. Except as required by law, we assume no obligation to update any forward-looking statements publicly, or to update the reasons actual results could differ materially from those expressed or implied in any forward-looking statements, even if new information becomes available in the future.

All references in this report to "Omniceil," "our," "us," "we," or the "Company" collectively refer to Omnicell, Inc., a Delaware corporation, and its subsidiaries. The term "Omniceil, Inc.," refers only to Omnicell, Inc., excluding its subsidiaries.

We own various trademarks and service marks used in our business, including the following registered and unregistered marks which appear in this report: Omnicell®, the Omnicell logo, Ateb®, InPharmics®, Aesynt®, Performance Center™, and EnlivenHealth™. This report also includes the trademarks and service marks of other companies. All other trademarks and service marks used in this report are the marks of their respective holders.

OVERVIEW

Our Business

We are a leading provider of medication management automation solutions and adherence tools for healthcare systems and pharmacies. As we build on the vision of the autonomous pharmacy - a more fully automated and digitized system of medication management - we believe we will further help enable healthcare providers to improve patient safety, increase efficiency, lower costs, tighten regulatory compliance, and address population health challenges.

Approximately 7,000 facilities worldwide use our automation and analytics solutions to help increase operational efficiency, reduce medication errors, deliver actionable intelligence, and improve patient safety. Approximately 50,000 institutional and retail pharmacies across North America and the United Kingdom leverage our innovative medication adherence and population health solutions to improve patient engagement and adherence to prescriptions, helping to reduce costly hospital readmissions. We sell our product and consumable solutions together with related service offerings. Revenues generated in the United States represented 91% and 90% of our total revenues for the three months ended September 30, 2020 and 2019, respectively, and 90% of our total revenues for both the nine months ended September 30, 2020 and 2019.

Over the past several years, our business has expanded from a single-point solution to a platform of products and services that will help to further advance the vision of the autonomous pharmacy. This has resulted in larger deal sizes across multiple products, services, and implementations for customers and, we believe, more comprehensive, valuable, and enduring relationships.

We utilize product bookings as an indicator of the success of our business. Product bookings consist of all firm orders, as evidenced generally by a non-cancelable contract and purchase order for equipment and software products, and by a purchase order for consumables. Equipment and software product bookings are generally installable within twelve months of booking, and, other than sales based on subscription services, are generally recorded as revenue upon customer receipts of goods or acceptance of the installation.

In addition to product solution sales, we provide services to our customers. We provide installation planning and consulting as part of most product sales which is generally included in the initial price of the solution. To help assure the maximum availability of our systems, our customers typically purchase maintenance and support contracts in increments of one to five years. As a result of the growth of our installed base of customers, our service revenues have also grown.

Our full-time headcount was approximately 2,670 and 2,700 on September 30, 2020 and December 31, 2019, respectively.

We have not in the past sold, and have no future plans to sell, our products, either directly or indirectly, to customers located in countries that are identified as state sponsors of terrorism by the U.S. Department of State, or those subject to economic sanctions and export controls.

Operating Segments

We manage our operations as a single segment for the purposes of assessing performance and making operating decisions. Our Chief Operating Decision Maker ("CODM") is our Chief Executive Officer. The CODM allocates resources and evaluates the performance of Omnicell at the consolidated level using information about its revenues, gross profit, income from operations, and other key financial data. All significant operating decisions are based upon an analysis of Omnicell as one operating segment, which is the same as our reporting segment.

Strategy

We are committed to being the care provider's most trusted partner and executing on the vision of the autonomous pharmacy by delivering automation, intelligence, and services designed to transform the pharmacy care delivery model, helping to dramatically improve outcomes and lower costs for our healthcare partners. We believe there are significant challenges in pharmacy including, but not limited to, medication errors, drug shortages, medication loss due to drug diversion, significant medication waste and expiration costs, a high level of manual steps in the medication management automation process, complexity around compliance requirements, high pharmacy employee turnover rates, hospitalizations from adverse drug events in outpatient settings, high variability in outcomes, and limited inventory visibility. We believe that these significant challenges in pharmacy drive the demand for our solutions and represent large market opportunities in three product categories:

- **Point of Care.** As a market leader, we expect to continue expansion of this product category as customers increase use of our dispensing systems in more areas within their hospitals. In addition, we are early in the replacement cycle of our XT Series automated dispensing systems which we believe is a significant market opportunity and we expect to continue to focus on further penetrating markets through competitive conversion.

We believe our current portfolio within the Point of Care market and new innovation and services will continue to drive improved outcomes and lower costs for our customers.

- **Central Pharmacy.** This market represents the beginning of the medication management process in Acute Care Settings, and, we believe, the next big automation opportunity to replace manual and repetitive processes which are common in the pharmacy today. Manual processes are prone to significant errors, and products such as our IV sterile compounding solutions and XR2 Automated Central Pharmacy system automate these manual processes and are designed to reduce the risk of error for our healthcare partners. We believe new products and innovation in the Central Pharmacy market create opportunities to replace prior generation Central Pharmacy robotics and carousels. The Central Pharmacy also represents an opportunity to provide technology enabled services designed to reduce the administrative burden on the pharmacy and allow clinicians to operate at the top of their license.
- **Retail, Institutional, and Payer.** We believe the Retail, Institutional, and Payer market represents a large opportunity as the majority of drugs are distributed in the non-acute sector. New technology is leading to innovation at traditional retail providers, which combined with the move to value-based care results, we believe will incentivize the market to adopt solutions to help providers and payers engage patients in new ways that lower the total cost of care. We believe adoption of our EnlivenHealth (formerly Population Health Solutions) portfolio of software products and services, along with medication adherence packaging, will increase adherence performance rates, increase prescription volume for our customers and reduce hospital and emergency room visits due to improved adherence.

We believe our technology, services, and solutions within these three product categories position us well to address the needs of retail, acute, and post-acute pharmacy providers.

Coronavirus (COVID-19) Update

Keeping in mind our role in the healthcare industry, we are continuing to closely monitor the COVID-19 pandemic. Our top priorities remain protecting the health and well-being of our customers, their patients, and our employees, while maintaining business continuity to meet the needs of our customers. In order to operate in a safe manner, we continue to follow the health and safety guidelines of the U.S. Centers for Disease Control and Prevention and local and state public health departments in each of the regions where we operate. Our manufacturing and distribution facilities have remained open due to our qualification as an essential business and to date, we have not experienced disruptions in our manufacturing activities. The vast majority of our non-manufacturing and non-customer facing personnel continue to work from home. In addition, to minimize the need for on-site visits, we are providing remote service and installation options, training programs, and product demonstrations for our customers, leveraging technology to enable our sales team to operate in a remote sales environment. Although we have not experienced disruptions in our supply chain to date, we cannot predict how long the pandemic and measures intended to contain the spread of COVID-19 will continue.

As a result of the pandemic, health systems have faced increased costs, decreased revenues and cash flow challenges due to cancelled or postponed elective procedures and other reduced demand. We believe these financial pressures led our customers to delay or defer purchasing decisions and/or implementation of our solutions during the first half of 2020, which resulted in delayed implementations and lower product bookings compared to management's expectations prior to the COVID-19 outbreak. In the third quarter of 2020, we began to see our customers returning to more normal business operations, with increases in elective surgeries and hospital admissions as well as spending returning to pre-pandemic purchasing patterns consistent with long-term strategic investments. This enabled us to resume implementations that were delayed in the first half of the year, providing more visibility into product bookings for the fourth quarter of 2020. As a result, we now expect product bookings for 2020 to return to levels consistent with management's expectations prior to the pandemic.

In response to the COVID-19 pandemic, we have implemented and continue to focus on cost reduction initiatives in all aspects of our business and remain mindful of the uncertainty related to the pandemic.

While our fiscal year 2020 results will be impacted by the challenges and opportunities brought on by the COVID-19 pandemic, we remain confident in the overall health of our business, in our ability to navigate through these unusual times, and in our ability to continue to execute on our long-term strategy, as we believe our customers and potential customers are increasingly embracing the vision of a fully autonomous pharmacy. However, the full impact of the COVID-19 pandemic and related containment measures cannot be predicted and to date, the COVID-19 pandemic and related containment measures have adversely affected and may continue to adversely affect, perhaps materially, our business, results of operations, financial condition, and liquidity.

Acquisitions

On October 1, 2020, we completed the acquisition of the 340B Link business (the “340B Link Business”) of Pharmaceutical Strategies Group, LLC pursuant to the terms and conditions of the Equity Purchase Agreement, dated August 11, 2020, as amended, by and among the Company, PSGH, LLC, BW Apothecary Holdings, LLC, the sellers identified therein and the seller’s representative (the “Purchase Agreement”). The purchase price was \$225.0 million, subject to certain adjustments as provided for in the Purchase Agreement. The acquisition adds to our portfolio a comprehensive and differentiated suite of software-enabled services and solutions used by certain eligible hospitals, health systems, clinics, and entities to manage compliance and capture 340B drug cost savings on outpatient prescriptions filled through the eligible entity’s pharmacy or a contracted pharmacy partner. We will record the purchase of the 340B Link Business using the business combination method of accounting and will recognize the assets acquired and liabilities assumed at their fair values as of the date of the acquisition. The results of the operations of the 340B Link business will be included in our consolidated results of operations beginning October 1, 2020. We are currently evaluating the fair values of the consideration transferred, assets acquired and liabilities assumed and will commence our purchase price allocation in the fourth quarter of 2020.

CRITICAL ACCOUNTING POLICIES AND ESTIMATES

Our discussion and analysis of our financial condition and results of operations are based on our Condensed Consolidated Financial Statements, which have been prepared in accordance with U.S. Generally Accepted Accounting Principles (“GAAP”). The preparation of these financial statements requires us to make certain estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of any contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting periods. We regularly review our estimates and assumptions, which are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of certain assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates and assumptions.

We believe the following critical accounting policies are affected by significant judgments and estimates used in the preparation of our Condensed Consolidated Financial Statements:

- Revenue recognition;
- Allowance for credit losses for accounts receivable, unbilled receivables, and net investment in sales-type leases;
- Leases;
- Inventory;
- Software development costs;
- Impairment of goodwill and intangible assets;
- Convertible senior notes;
- Share-based compensation; and
- Accounting for income taxes.

There were no material changes in the matters for which we make critical accounting estimates in the preparation of our Condensed Consolidated Financial Statements during the nine months ended September 30, 2020 as compared to those disclosed in Management’s Discussion and Analysis of Financial Condition and Results of Operations included in our annual report on Form 10-K for the year ended December 31, 2019, except as discussed in “Recently Adopted Authoritative Guidance” in Note 1, *Organization and Summary of Significant Accounting Policies*, of the Notes to Condensed Consolidated Financial Statements and the issuance of the convertible senior notes as discussed in Note 9, *Convertible Senior Notes*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report.

Recently Issued Authoritative Guidance

Refer to Note 1, *Organization and Summary of Significant Accounting Policies*, of the Notes to Condensed Consolidated Financial Statements in this quarterly report for a description of recently issued accounting pronouncements, including the expected dates of adoption and estimated effects on our results of operations, financial position, and cash flows.

RESULTS OF OPERATIONS

Total Revenues

| | Three Months Ended September 30, | | | |
|-------------------------------------|----------------------------------|-------------------|--------------------|-------------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| | (Dollars in thousands) | | | |
| Product revenues | \$ 151,337 | \$ 168,488 | \$ (17,151) | (10)% |
| <i>Percentage of total revenues</i> | 71% | 74% | | |
| Services and other revenues | 62,362 | 60,317 | 2,045 | 3% |
| <i>Percentage of total revenues</i> | 29% | 26% | | |
| Total revenues | <u>\$ 213,699</u> | <u>\$ 228,805</u> | <u>\$ (15,106)</u> | <u>(7)%</u> |

Product revenues represented 71% and 74% of total revenues for the three months ended September 30, 2020 and 2019, respectively. Product revenues decreased by \$17.2 million, primarily due to the impact of the COVID-19 pandemic as health systems have continued to focus resources on COVID-19 essential activities during the third quarter of 2020.

Services and other revenues represented 29% and 26% of total revenues for the three months ended September 30, 2020 and 2019, respectively. Services and other revenues include revenues from service and maintenance contracts, and rentals of automation systems. Services and other revenues increased by \$2.0 million, primarily due to an increase in our installed customer base.

Our international sales represented 9% and 10% of total revenues for the three months ended September 30, 2020 and 2019, respectively, and are expected to be affected by foreign currency exchange rate fluctuations. We are unable to predict the extent to which revenues in future periods will be impacted by changes in foreign currency exchange rates.

| | Nine Months Ended September 30, | | | |
|-------------------------------------|---------------------------------|-------------------|-------------------|-------------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| | (Dollars in thousands) | | | |
| Product revenues | \$ 460,352 | \$ 472,477 | \$ (12,125) | (3)% |
| <i>Percentage of total revenues</i> | 72% | 73% | | |
| Services and other revenues | 182,654 | 176,258 | 6,396 | 4% |
| <i>Percentage of total revenues</i> | 28% | 27% | | |
| Total revenues | <u>\$ 643,006</u> | <u>\$ 648,735</u> | <u>\$ (5,729)</u> | <u>(1)%</u> |

Product revenues represented 72% and 73% of total revenues for the nine months ended September 30, 2020 and 2019, respectively. Product revenues decreased by \$12.1 million, primarily due to the impact of the COVID-19 pandemic as health systems have been focusing resources on COVID-19 essential activities during the second and third quarters of 2020.

Services and other revenues represented 28% and 27% of total revenues for the nine months ended September 30, 2020 and 2019, respectively. Services and other revenues include revenues from service and maintenance contracts, and rentals of automation systems. Services and other revenues increased by \$6.4 million, primarily due to an increase in our installed customer base.

Our international sales represented 10% of total revenues for both the nine months ended September 30, 2020 and 2019, and are expected to be affected by foreign currency exchange rate fluctuations. We are unable to predict the extent to which revenues in future periods will be impacted by changes in foreign currency exchange rates.

Our ability to continue to grow revenues is dependent on our ability to continue to obtain orders from customers, our ability to produce quality products and consumables to fulfill customer demand, the volume of installations we are able to complete, our ability to meet customer needs by providing a quality installation experience, and our flexibility in manpower allocations among customers to complete installations on a timely basis. The timing of our product revenues for equipment is primarily dependent on when our customers' schedules allow for installations.

The effects of the COVID-19 pandemic have had an adverse impact on our revenues for the three and nine months ended September 30, 2020. During the first half of 2020, we experienced delays in implementations and lower product bookings compared to management's expectations prior to the COVID-19 outbreak. In the third quarter of 2020, we began to

see our customers returning to more normal business operations, with increases in elective surgeries and hospital admissions as well as spending returning to pre-pandemic purchasing patterns consistent with long-term strategic investments. This enabled us to resume implementations that were delayed in the first half of the year, providing more visibility into product bookings for the fourth quarter of 2020 and fiscal year 2021. As a result, we now expect product bookings for 2020 to return to levels consistent with management's expectations prior to the pandemic. Based on management's current expectations, we believe revenues will increase sequentially through the fourth quarter of 2020. Future developments with respect to the COVID-19 pandemic remain uncertain and may impact future periods.

Cost of Revenues and Gross Profit

Cost of revenues is primarily comprised of three general categories: (i) standard product costs, which account for the majority of the product cost of revenues that are provided to customers, and are inclusive of purchased material, labor to build the product and overhead costs associated with production; (ii) installation costs as we install our equipment at the customer site and include costs of the field installation personnel, including labor, travel expenses, and other expenses; and (iii) other costs, including variances in standard costs and overhead, scrap costs, rework, warranty, provisions for excess and obsolete inventory, and amortization of software development costs and intangibles.

| | Three Months Ended September 30, | | | |
|-------------------------------------|----------------------------------|------------|-------------|-------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| | (Dollars in thousands) | | | |
| Cost of revenues: | | | | |
| Cost of product revenues | \$ 86,689 | \$ 86,695 | \$ (6) | —% |
| As a percentage of related revenues | 57% | 51% | | |
| Cost of services and other revenues | 30,219 | 29,963 | 256 | 1% |
| As a percentage of related revenues | 48% | 50% | | |
| Total cost of revenues | \$ 116,908 | \$ 116,658 | \$ 250 | —% |
| As a percentage of total revenues | 55% | 51% | | |
| Gross profit | \$ 96,791 | \$ 112,147 | \$ (15,356) | (14)% |
| Gross margin | 45% | 49% | | |

Cost of revenues for the three months ended September 30, 2020 compared to the three months ended September 30, 2019 increased by \$0.3 million, primarily due to the increase in cost of services and other revenues of \$0.3 million while the cost of product revenues remained consistent. The cost of product revenues is reflective of investments made to drive the customer experience and support expected annual revenue levels which were impacted by the COVID-19 pandemic. The cost of product revenues remained consistent while product revenues decreased by \$17.2 million for the three months ended September 30, 2020 compared to the three months ended September 30, 2019 primarily due to certain fixed costs, such as labor and overhead, which have not decreased proportionally with the decrease in product revenues for the three months ended September 30, 2020, partially offset by cost-saving initiatives. The increase in cost of services and other revenues was primarily driven by the increase in services and other revenues of \$2.0 million for the three months ended September 30, 2020 compared to the three months ended September 30, 2019, as well as a change in the mix of services with higher margins.

The overall decrease in gross margin primarily relates to lower revenues due to the impact of the COVID-19 pandemic, partially offset by lower costs associated with cost-saving initiatives. Our gross profit for the three months ended September 30, 2020 was \$96.8 million, as compared to \$112.1 million for the three months ended September 30, 2019.

| | Nine Months Ended September 30, | | | |
|--|---------------------------------|-------------------|------------------|-----------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| (Dollars in thousands) | | | | |
| Cost of revenues: | | | | |
| Cost of product revenues | \$ 262,740 | \$ 250,089 | \$ 12,651 | 5% |
| <i>As a percentage of related revenues</i> | 57% | 53% | | |
| Cost of services and other revenues | 90,628 | 85,337 | 5,291 | 6% |
| <i>As a percentage of related revenues</i> | 50% | 48% | | |
| Total cost of revenues | \$ 353,368 | \$ 335,426 | \$ 17,942 | 5% |
| <i>As a percentage of total revenues</i> | 55% | 52% | | |
| Gross profit | \$ 289,638 | \$ 313,309 | \$ (23,671) | (8)% |
| <i>Gross margin</i> | 45% | 48% | | |

Cost of revenues for the nine months ended September 30, 2020 compared to the nine months ended September 30, 2019 increased by \$17.9 million, of which \$12.7 million was attributed to the increase in cost of product revenues and \$5.3 million was attributed to the increase in cost of services and other revenues. The increase in cost of product revenues is reflective of investments made to drive the customer experience and support expected annual revenue levels which were impacted by the COVID-19 pandemic. While product revenues decreased by \$12.1 million for the nine months ended September 30, 2020, cost of product revenues increased by \$12.7 million primarily driven by certain fixed costs, such as labor and overhead. The increase in cost of product revenues was also driven by an increase in employee-related expenses related to restructuring initiatives, partially offset by cost-saving initiatives. The increase in cost of services and other revenues was primarily driven by the increase in services and other revenues of \$6.4 million for the nine months ended September 30, 2020 compared to the nine months ended September 30, 2019, as well as additional investments in our service business to support new product offerings.

The overall decrease in gross margin primarily relates to lower revenues during the nine months ended September 30, 2020 due to the impact of the COVID-19 pandemic, employee-related expenses related to restructuring initiatives, and additional investments in our service business, partially offset by lower costs associated with cost-saving initiatives. Our gross profit for the nine months ended September 30, 2020 was \$289.6 million, as compared to \$313.3 million for the nine months ended September 30, 2019.

The effects of the COVID-19 pandemic have had an adverse impact on our cost of revenues and gross margins for the three and nine months ended September 30, 2020. We continue to expect to incur additional costs related to the COVID-19 pandemic including, but not limited to, the purchase of personal protective equipment for our customer-facing and manufacturing personnel. Future developments with respect to the COVID-19 pandemic remain uncertain and may impact future periods.

Operating Expenses and Interest and Other Income (Expense), Net

| | Three Months Ended September 30, | | | |
|--|----------------------------------|------------------|-----------------|-------------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| (Dollars in thousands) | | | | |
| Operating expenses: | | | | |
| Research and development | \$ 15,197 | \$ 16,625 | \$ (1,428) | (9)% |
| <i>As a percentage of total revenues</i> | 7% | 7% | | |
| Selling, general, and administrative | 71,442 | 70,876 | 566 | 1% |
| <i>As a percentage of total revenues</i> | 33% | 31% | | |
| Total operating expenses | \$ 86,639 | \$ 87,501 | \$ (862) | (1)% |
| <i>As a percentage of total revenues</i> | 41% | 38% | | |
| Interest and other income (expense), net | \$ 809 | \$ (1,168) | \$ 1,977 | (169)% |

Research and Development. Research and development expenses decreased by \$1.4 million for the three months ended September 30, 2020 compared to the three months ended September 30, 2019. The decrease was primarily attributed to a decrease of \$1.4 million in consulting expenses and a decrease of \$1.1 million in employee-related expenses, partially offset by various increases due to the timing of projects. The decrease in employee-related expenses is primarily due to the decrease in headcount as a result of the restructuring activity during the first and second quarters of 2020.

Selling, General, and Administrative. Selling, general, and administrative expenses increased by \$0.6 million for the three months ended September 30, 2020 compared to the three months ended September 30, 2019. The increase was primarily due to an increase of \$5.1 million in employee-related expenses primarily related to increased headcount and an increase of \$3.1 million in acquisition-related expenses, partially offset by approximately \$7.2 million of certain cost savings, including reduced travel costs, and lower commission and bonus expenses attributable to lower bookings in the first half of 2020 and lower revenues.

Interest and Other Income (Expense), Net. Interest and other income (expense), net changed by \$2.0 million for the three months ended September 30, 2020 compared to the three months ended September 30, 2019, primarily driven by a \$1.4 million decrease in other expenses and a \$0.6 million increase in other income. The decrease in other expenses was primarily due to lower interest expense as a result of lower outstanding debt balance during the three months ended September 30, 2020 as compared to the three months ended September 30, 2019 as well as favorable foreign currency fluctuations during the period.

| | Nine Months Ended September 30, | | | |
|--|---------------------------------|------------|-----------|--------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| | (Dollars in thousands) | | | |
| Operating expenses: | | | | |
| Research and development | \$ 54,679 | \$ 49,551 | \$ 5,128 | 10% |
| As a percentage of total revenues | 9% | 8% | | |
| Selling, general, and administrative | 219,647 | 207,588 | 12,059 | 6% |
| As a percentage of total revenues | 34% | 32% | | |
| Total operating expenses | \$ 274,326 | \$ 257,139 | \$ 17,187 | 7% |
| As a percentage of total revenues | 43% | 40% | | |
| Interest and other income (expense), net | \$ 161 | \$ (4,207) | \$ 4,368 | (104)% |

Research and Development. Research and development expenses increased by \$5.1 million for the nine months ended September 30, 2020 compared to the nine months ended September 30, 2019. The increase was primarily attributed to an increase of \$3.7 million in employee-related expenses related to restructuring initiatives during the first and second quarters of 2020 as well as an increase of \$0.7 million in other employee-related expenses in the research and development function. The increased spend is a result of our continued investments into automation, intelligence, and the cloud data platform.

Selling, General, and Administrative. Selling, general, and administrative expenses increased by \$12.1 million for the nine months ended September 30, 2020 compared to the nine months ended September 30, 2019, primarily due to overall growth of operations and increase in overall headcount. The increase was primarily due to an increase of \$18.0 million in employee-related expenses primarily related to increased headcount, an increase of \$3.7 million in employee-related expenses related to restructuring initiatives, and an increase of \$3.1 million in acquisition-related expenses, partially offset by approximately \$14.2 million of certain cost savings, including reduced travel costs, and lower commission and bonus expenses attributable to lower bookings in the first half of 2020 and lower revenues.

In response to the COVID-19 pandemic, we have implemented and continue to focus on cost reduction initiatives in all aspects of our business and remain mindful of the uncertainty related to the pandemic.

Interest and Other Income (Expense), Net. Interest and other income (expense), net changed by \$4.4 million for the nine months ended September 30, 2020 compared to the nine months ended September 30, 2019, primarily driven by a \$3.3 million decrease in other expenses and a \$1.1 million increase in other income. The decrease in other expenses was primarily due to lower interest expense as a result of lower outstanding debt balance during the nine months ended September 30, 2020 as compared to the nine months ended September 30, 2019 as well as favorable foreign currency fluctuations during the period. The increase in other income was primarily attributable to benefits from certain arrangements outside of our normal course of business.

Provision for (Benefit from) Income Taxes

| | Three Months Ended September 30, | | | |
|----------------------------|----------------------------------|----------|------------|-------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| | (Dollars in thousands) | | | |
| Provision for income taxes | \$ 2,156 | \$ 3,495 | \$ (1,339) | (38)% |

| | Nine Months Ended September 30, | | | |
|---|---------------------------------|-----------|-------------|--------|
| | 2020 | 2019 | Change in | |
| | | | \$ | % |
| | (Dollars in thousands) | | | |
| Provision for (benefit from) income taxes | \$ (344) | \$ 12,720 | \$ (13,064) | (103)% |

Our annual effective tax rate before discrete items was 30.1% and 24.6% for the nine months ended September 30, 2020 and 2019, respectively. The increase in the estimated annual effective tax rate for the nine months ended September 30, 2020 compared to the same period in 2019 was primarily due an increase in non-deductible compensation and equity charges and a decrease in foreign derived intangible income (“FDII”) benefit, partially offset by an increase in research and development credits.

Provision for income taxes for the nine months ended September 30, 2020 included net discrete income tax benefit of \$5.0 million, primarily due to a \$4.2 million tax benefit from equity compensation.

Provision for income taxes for the nine months ended September 30, 2019 included net discrete income tax benefit of \$0.1 million. The net discrete income tax benefit was primarily related to an \$8.1 million tax benefit from equity compensation, offset by income tax expense of \$9.6 million on the sale of certain intellectual property rights by Aesynt B.V. to Omnicell, Inc. in the first quarter of 2019. In March 2020, Aesynt B.V. subsequently merged with and into Aesynt Holding B.V., with Aesynt Holding B.V. surviving and changing its name to Omnicell B.V.

Refer to Note 13, *Income Taxes*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report for more details.

LIQUIDITY AND CAPITAL RESOURCES

We had cash and cash equivalents of \$629.2 million at September 30, 2020 compared to \$127.2 million at December 31, 2019. All of our cash and cash equivalents are invested in bank accounts with major financial institutions.

Our cash position and working capital at September 30, 2020 and December 31, 2019 were as follows:

| | September 30, 2020 | December 31, 2019 |
|-----------------|-----------------------|----------------------|
| | (In thousands) | |
| Cash | \$ 629,171 | \$ 127,210 |
| Working Capital | \$ 729,528 | \$ 246,242 |

Our ratio of current assets to current liabilities was 4.1:1 and 2.0:1 at September 30, 2020 and December 31, 2019, respectively.

Sources of Cash
Credit Facilities

On January 5, 2016, we entered into a \$400.0 million senior secured credit facility pursuant to a credit agreement with certain lenders, Wells Fargo Securities, LLC as sole lead arranger, and Wells Fargo Bank, National Association, as administrative agent (as subsequently amended as discussed below, the “Prior Credit Agreement”). The Prior Credit Agreement provided for a \$200.0 million term loan facility (the “Prior Term Loan Facility”), and prior to the amendment discussed below, a \$200.0 million revolving credit facility (the “Prior Revolving Credit Facility” and together with the Prior Term Loan Facility, the “Prior Facilities”). In addition, the Prior Credit Agreement included a letter of credit sub-limit of up to \$10.0 million and a swing line loan sub-limit of up to \$10.0 million.

On April 11, 2017 and December 26, 2017, we entered into amendments to the Prior Credit Agreement. Under these amendments, the Prior Revolving Credit Facility was increased from \$200.0 million to \$315.0 million and certain other modifications were made.

On November 15, 2019, we refinanced the Prior Credit Agreement and entered into an Amended and Restated Credit Agreement (as subsequently amended, as discussed below, the “A&R Credit Agreement”) with the lenders from time to time party thereto, Wells Fargo Securities, LLC, Citizens Bank, N.A., and JPMorgan Chase Bank, N.A., as joint lead arrangers and Wells Fargo Bank, National Association, as administrative agent. The A&R Credit Agreement replaced the Prior Credit Agreement and provides for (a) a five-year revolving credit facility of \$500.0 million (the “Current Revolving Credit Facility”) and (b) an uncommitted incremental loan facility of up to \$250.0 million. In addition, the A&R Credit Agreement includes a letter of credit sub-limit of up to \$15.0 million and a swing line loan sub-limit of up to \$25.0 million. On November 15, 2019, the \$80.0 million outstanding term loan balance under the Prior Facilities was transferred to the Current Revolving Credit Facility.

On September 22, 2020, the parties entered into an amendment (the “Amendment”) to the A&R Credit Agreement to, among other changes, permit the issuance of the convertible senior notes and the purchase of the convertible note hedge transactions described below, expand our flexibility to repurchase our common stock and make other restricted payments and replace the total net leverage covenant with a new secured net leverage covenant that requires us to maintain a consolidated secured net leverage ratio not to exceed 3.50:1 for the calendar quarters ending September 30, 2020, December 31, 2020 and March 31, 2021 and 3.00:1 for the calendar quarters ending thereafter.

As of September 30, 2020, there was no outstanding balance for the Current Revolving Credit Facility and we were in full compliance with all covenants. Refer to Note 8, *Debt and Credit Agreements*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report. We expect to use future loans under the Current Revolving Credit Facility, if any, for working capital, potential acquisitions, and other general corporate purposes.

Convertible Senior Notes

On September 25, 2020, we completed a private offering of \$575.0 million aggregate principal amount of 0.25% convertible senior notes (the “Notes”), including the exercise in full of the initial purchasers’ option to purchase up to an additional \$75.0 million principal amount of the Notes. We received proceeds from the issuance of the Notes of \$559.7 million, net of \$15.3 million of transaction fees and other debt issuance costs. The Notes bear interest at a rate of 0.25% per year, payable semiannually in arrears on March 15 and September 15 of each year, beginning on March 15, 2021. The Notes are general senior, unsecured obligations of the Company and will mature on September 15, 2025, unless earlier redeemed, repurchased or converted. Refer to Note 9, *Convertible Senior Notes*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report.

We used approximately \$49.3 million of the net proceeds from the offering to pay the cost of the convertible note hedge transactions (partially offset by proceeds to the Company from the sale of the warrant transactions), approximately \$53.0 million of the net proceeds to repurchase shares of our common stock from purchasers of the Notes, and \$150.0 million of the net proceeds to pay down outstanding borrowings under the Current Revolving Credit Facility. We intend to use the remainder of the net proceeds from this offering for working capital and other general corporate purposes, which may include potential acquisitions, strategic transactions, and potential future repurchases of our common stock.

Distribution Agreement

On November 3, 2017, we entered into a Distribution Agreement (the “Distribution Agreement”) with J.P. Morgan Securities LLC, Wells Fargo Securities, LLC and HSBC Securities (USA) Inc., as our sales agents, pursuant to which we may offer and sell from time to time through the sales agents up to \$125.0 million maximum aggregate offering price of our common stock. Sales of the common stock pursuant to the Distribution Agreement may be made in negotiated transactions or transactions that are deemed to be “at the market” offerings as defined in Rule 415 under the Securities Act of 1933, including sales made directly on the Nasdaq Stock Market, or sales made to or through a market maker other than on an exchange. We intend to use the net proceeds from the sale, if any, of common stock in the offering for general corporate purposes, which may include, without limitation, the acquisition of complementary businesses, the repayment of outstanding indebtedness, capital expenditures, and working capital.

For the three and nine months ended September 30, 2020 and the three months ended September 30, 2019, we did not sell any of our common stock under the Distribution Agreement.

For the nine months ended September 30, 2019, we received gross proceeds of \$38.5 million from sales of our common stock under the Distribution Agreement and incurred issuance costs of \$0.7 million on sales of approximately 460,000 shares of our common stock at an average price of approximately \$83.81 per share.

As of September 30, 2020, we had an aggregate of \$31.5 million available to be offered under the Distribution Agreement. The registration statement under which the shares that may be sold pursuant to the Distribution Agreement are registered will expire on November 3, 2020.

Uses of Cash

Our future uses of cash are expected to be primarily for working capital, capital expenditures, and other contractual obligations. We also expect a continued use of cash for potential acquisitions and acquisition-related activities, as well as repurchases of our common stock.

Our stock repurchase programs have a total of \$54.9 million remaining for future repurchases as of September 30, 2020, which may result in additional use of cash. Refer to “Stock Repurchase Program” under Note 14, *Employee Benefits and Share-Based Compensation*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report. In September 2020, we repurchased 749,300 shares of our common stock from purchasers of the Notes in the offering in privately negotiated transactions effected through one of the initial purchasers or its affiliate at an average price of \$70.78 per share for an aggregate purchase price of approximately \$53.0 million. The repurchases were made concurrently with the issuance of the Notes. The repurchases were separately authorized by the Board of Directors, and did not impact the total remaining for future purchases under the previously authorized stock purchase programs. There were no stock repurchases during the three and nine months ended September 30, 2020 and 2019 including under our stock repurchase programs, other than the separately-authorized one-time stock repurchase concurrent with the offering of the Notes in September 2020.

Based on our current business plan and revenue backlog, we believe that our existing cash and cash equivalents, our anticipated cash flows from operations, cash generated from the exercise of employee stock options and purchases under our employee stock purchase plan, along with the availability of funds under the Current Revolving Credit Facility will be sufficient to meet our cash needs for working capital, capital expenditures, potential acquisitions, and other contractual obligations for at least the next twelve months. For periods beyond the next twelve months, we also anticipate that our net operating cash flows plus existing balances of cash and cash equivalents will suffice to fund the continued growth of our business.

We believe that our current financial position and resources will allow us to manage the anticipated impact of the COVID-19 pandemic on our business for the foreseeable future, including any potential changes in timing of revenue recognition or potential extensions in customer payments. However, COVID-19 and related measures to contain its impact have caused material disruptions in both national and global financial markets and economies. The future impact of COVID-19 and these containment measures cannot be predicted with certainty and may increase our borrowing costs and other costs of capital and otherwise adversely affect our business, results of operations, financial condition, and liquidity, and we cannot assure that we will have access to external financing at times and on terms we consider acceptable, or at all, or that we will not experience other liquidity issues going forward.

Cash Flows

The following table summarizes, for the periods indicated, selected items in our Condensed Consolidated Statements of Cash Flows:

| | Nine Months Ended September 30, | |
|--|---------------------------------|------------------|
| | 2020 | 2019 |
| | (In thousands) | |
| Net cash provided by (used in): | | |
| Operating activities | \$ 109,422 | \$ 110,188 |
| Investing activities | (43,174) | (46,761) |
| Financing activities | 435,870 | 7,045 |
| Effect of exchange rate changes on cash and cash equivalents | (157) | (387) |
| Net increase in cash and cash equivalents | <u>\$ 501,961</u> | <u>\$ 70,085</u> |

Operating Activities

We expect cash from our operating activities to fluctuate in future periods as a result of a number of factors, including the timing of our billings and collections, our operating results, and the timing of other liability payments.

Net cash provided by operating activities was \$109.4 million for the nine months ended September 30, 2020, primarily consisting of net income of \$15.8 million adjusted for non-cash items of \$82.0 million and changes in assets and liabilities of

\$11.6 million. The non-cash items primarily consisted of depreciation and amortization expense of \$43.9 million, share-based compensation expense of \$33.0 million, amortization of operating lease right-of-use assets of \$7.7 million, amortization of debt issuance costs of \$0.8 million, amortization of discount on convertible senior notes of \$0.2 million, and a change in deferred income taxes of \$3.6 million. Changes in assets and liabilities include cash inflows from (i) a decrease in accounts receivable and unbilled receivables of \$29.7 million primarily due to timing of collections and a decrease in billings due to timing of shipments, (ii) an increase in deferred revenues of \$8.8 million primarily due to the timing of shipments in order to meet customers' implementation schedules and recognition of revenues for product requiring installation, (iii) an increase in other long-term liabilities of \$8.1 million primarily due to the deferral of certain payroll taxes due to the CARES Act, (iv) a decrease in inventories of \$4.6 million primarily due to timing of shipments and a focus on supply chain efficiencies, (v) an increase in accrued liabilities of \$3.3 million, and (vi) a decrease in prepaid commissions of \$2.2 million. These cash inflows were partially offset by (i) a decrease in accounts payable of \$8.7 million primarily due to an overall decrease in spending, as well as timing of payments, (ii) a decrease in accrued compensation of \$8.4 million primarily due to timing of employee stock plan purchases, as well as a decrease in accrued commissions, (iii) a decrease in operating lease liabilities of \$7.8 million, (iv) an increase in other current assets of \$6.6 million, (v) an increase in prepaid expenses of \$6.3 million, (vi) an increase in other long-term assets of \$4.0 million, and (vii) an increase in investment in sales-type leases of \$3.3 million.

Net cash provided by operating activities was \$110.2 million for the nine months ended September 30, 2019, primarily consisting of net income of \$39.2 million adjusted for non-cash items of \$78.8 million, offset by changes in assets and liabilities of \$7.8 million. The non-cash items primarily consisted of depreciation and amortization expense of \$39.5 million, share-based compensation expense of \$25.2 million, amortization of operating lease right-of-use assets of \$7.9 million, amortization of debt issuance costs of \$1.7 million, and a change in deferred income taxes of \$4.0 million. Changes in assets and liabilities include cash outflows from (i) a decrease in accrued compensation of \$8.2 million primarily due to a decrease in accrued commissions and restructuring expenses, as well as timing of payroll, (ii) a decrease in operating lease liabilities of \$7.9 million, (iii) an increase in accounts receivable and unbilled receivables of \$7.7 million primarily due to an increase in billings, (iv) an increase in inventories of \$7.0 million for inventory buildup in support of forecasted sales of new and existing products, (v) an increase in investment in sales-type leases of \$5.1 million, and (vi) an increase in prepaid expenses of \$1.3 million. These cash outflows were partially offset by (i) an increase in accounts payable of \$10.3 million, (ii) an increase in accrued liabilities of \$5.3 million, (iii) an increase in other long-term liabilities of \$4.1 million, (iv) a decrease in other long-term assets of \$3.9 million, (v) an increase in deferred revenues of \$3.9 million, (vi) a decrease in other current assets of \$1.0 million, and (vii) a decrease in prepaid commissions of \$0.9 million.

Investing Activities

Net cash used in investing activities was \$43.2 million for the nine months ended September 30, 2020, which consisted of capital expenditures of \$17.3 million for property and equipment, and \$25.9 million for costs of software development for external use.

Net cash used in investing activities was \$46.8 million for the nine months ended September 30, 2019, which consisted of capital expenditures of \$12.6 million for property and equipment, and \$34.1 million for costs of software development for external use.

Financing Activities

Net cash provided by financing activities was \$435.9 million for the nine months ended September 30, 2020, primarily due to proceeds of \$559.7 million from the issuance of the Notes net of issuance costs, proceeds of approximately \$51.3 million from the sale of warrants in connection with the issuance of the Notes, \$150.0 million of proceeds under the Current Revolving Credit Facility, \$33.2 million in proceeds from employee stock option exercises and employee stock plan purchases, partially offset by repayments of \$200.0 million of the Current Revolving Credit Facility, approximately \$100.6 million for the purchase of the convertible note hedge in connection with the issuance of the Notes, \$53.0 million for repurchases of our stock, \$4.1 million in employees' taxes paid related to restricted stock unit vesting, and payments for debt issuance costs related to the Current Revolving Credit Facility of \$0.6 million.

Net cash provided by financing activities was \$7.0 million for the nine months ended September 30, 2019, primarily due to proceeds of \$37.8 million from sales of our common stock under the Distribution Agreement and \$35.0 million in proceeds from employee stock option exercises and employee stock plan purchases, partially offset by the repayment of \$60.0 million of the Prior Facilities and \$5.8 million in employees' taxes paid related to restricted stock unit vesting.

Contractual Obligations

With the exception of the issuance of the convertible senior notes in September 2020, there have been no significant changes during the nine months ended September 30, 2020 to the contractual obligations disclosed in Management's Discussion and Analysis of Financial Condition and Results of Operations, set forth in Part II, Item 7, of our annual report on Form 10-K for the year ended December 31, 2019.

Contractual obligations as of September 30, 2020 were as follows:

| | Payments due by period | | | | |
|---|------------------------|-------------------|------------------|------------------|---------------------|
| | Total | Remainder of 2020 | 2021 - 2022 | 2023 - 2024 | 2025 and thereafter |
| | (In thousands) | | | | |
| Operating leases ⁽¹⁾ | \$ 66,651 | \$ 3,488 | \$ 26,053 | \$ 16,904 | \$ 20,206 |
| Purchase obligations ⁽²⁾ | 66,397 | 49,283 | 14,851 | 2,110 | 153 |
| Convertible senior notes ⁽³⁾ | 582,148 | — | 2,835 | 2,875 | 576,438 |
| Total ⁽⁴⁾ | <u>\$ 715,196</u> | <u>\$ 52,771</u> | <u>\$ 43,739</u> | <u>\$ 21,889</u> | <u>\$ 596,797</u> |

⁽¹⁾ Commitments under operating leases relate primarily to leased office buildings, data centers, office equipment, and vehicles. Refer to Note 11, *Lessee Leases*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report.

⁽²⁾ We purchase components from a variety of suppliers and use contract manufacturers to provide manufacturing services for our products. During the normal course of business, we issue purchase orders with estimates of our requirements several months ahead of the delivery dates. These amounts are associated with agreements that are enforceable and legally binding. The amounts under such contracts are included in the table above because we believe that cancellation of these contracts is unlikely and we expect to make future cash payments according to the contract terms or in similar amounts for similar materials.

⁽³⁾ We issued convertible senior notes in September 2020 that are due in September 2025. The obligations presented above include both principal and interest for these notes. Although these notes mature in 2025, they may be converted into cash and shares of our common stock prior to maturity if certain conditions are met. Any conversion prior to maturity can result in repayment of the principal amounts sooner than the scheduled repayment as indicated in the table above. Refer to Note 9, *Convertible Senior Notes*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report.

⁽⁴⁾ Refer to Note 12, *Commitments and Contingencies*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report.

Off-Balance Sheet Arrangements

As of September 30, 2020, we had no off-balance sheet arrangements as defined under Regulation S-K 303(a)(4) of the Exchange Act and the instructions thereto.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

We are exposed to market risks related to fluctuations in foreign currency exchange rates and interest rates.

Foreign Currency Exchange Risk

We operate in foreign countries which expose us to market risk associated with foreign currency exchange rate fluctuations between the U.S. dollar and various foreign currencies, the most significant of which are the British Pound and the Euro. In order to manage foreign currency risk, at times we enter into foreign exchange forward contracts to mitigate risks associated with changes in spot exchange rates of mainly non-functional currency denominated assets or liabilities of our foreign subsidiaries. In general, the market risk related to these contracts is offset by corresponding gains and losses on the hedged transactions. By working only with major banks and closely monitoring current market conditions, we seek to limit the risk that counterparties to these contracts may be unable to perform. We do not enter into derivative contracts for trading purposes. As of September 30, 2020, we did not have any outstanding foreign exchange forward contracts.

Interest Rate Fluctuation Risk

We are exposed to interest rate risk through our borrowing activities. As of September 30, 2020, there was no outstanding balance under the A&R Credit Agreement, and the net carrying amount under our convertible senior notes was \$462.1 million. Although our convertible senior notes are based on a fixed rate, changes in interest rates could impact the fair value of such notes. As of September 30, 2020, the fair market value of our convertible senior notes was \$592.2 million. Refer to Note 9, *Convertible Senior Notes*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report.

We have used interest rate swap agreements to protect against adverse fluctuations in interest rates by reducing our exposure to variability in cash flows relating to interest payments on a portion of our outstanding debt. Our interest rate swaps, which were designated as cash flow hedges, involved the receipt of variable amounts from counterparties in exchange for us making fixed-rate payments over the life of the agreements. We do not hold or issue any derivative financial instruments for speculative trading purposes. Our interest rate swap agreement matured during the second quarter of 2019. As of September 30, 2020, we did not have any outstanding interest rate swap agreements.

There were no significant changes in our market risk exposures during the nine months ended September 30, 2020 as compared to the market risk exposures disclosed in Management's Discussion and Analysis of Financial Condition and Results of Operations, set forth in Part II, Item 7A, of our annual report on Form 10-K for the year ended December 31, 2019.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our principal executive officer and principal financial officer, evaluated the effectiveness of our disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended, or the Exchange Act) as of the end of the period covered by this report. These disclosure controls and procedures are designed to ensure that the information required to be disclosed by us in this report was (i) recorded, processed, summarized and reported within the time periods specified in the SEC's rules and regulations and (ii) accumulated and communicated to our management, including our principal executive officer and principal financial officer, to allow timely decisions regarding required disclosure.

Based on such evaluation, our principal executive officer and principal financial officer have concluded that our disclosure controls and procedures were effective at the reasonable assurance level as of the end of the period covered by this report.

Limitations on Effectiveness of Controls

Our management is responsible for establishing and maintaining adequate internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act). Our internal control system is designed to provide reasonable assurance regarding the preparation and fair presentation of financial statements for external purposes in accordance with U.S. GAAP. All internal control systems, no matter how well designed, have inherent limitations and can provide only reasonable assurance that the objectives of the internal control system are met.

Changes in Internal Control Over Financial Reporting

There have been no changes in our internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting during the three months ended September 30, 2020.

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

The information set forth under “Legal Proceedings” in Note 12, *Commitments and Contingencies*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report is incorporated herein by reference.

ITEM 1A. RISK FACTORS

We have identified the following risks and uncertainties that may have a material adverse effect on our business, financial condition or results of operations. Our business faces significant risks and the risks described below may not be the only risks we face. Additional risks not presently known to us or that we currently believe are immaterial may also significantly impair our business operations. If any of these risks occur, our business, results of operations, or financial condition could suffer and the market price of our common stock could decline.

In assessing these risks, you should also refer to other information contained in this quarterly report on Form 10-Q, including the section entitled “Management’s Discussion and Analysis of Financial Condition and Results of Operations” and our Condensed Consolidated Financial Statements and related Notes.

Risk Factors Related our Business and Industry

We face risks related to adverse public health epidemics, including the ongoing global novel coronavirus (COVID-19) pandemic, which has had an adverse effect and, depending on the severity and duration of the pandemic, could have a material adverse effect on our business, financial condition, and results of operations.

The continued spread of COVID-19, concerns over the pandemic and related containment measures have adversely impacted our workforce and operations, as well as those of our customers and suppliers, and have had an adverse effect and, depending on the severity and duration of the ongoing COVID-19 pandemic, could have a material adverse effect on our business, financial condition, and results of operations.

In response to the ongoing pandemic, the vast majority of our non-manufacturing and non-customer facing personnel continue to work from home. If significant or critical portions of our workforce are unable to work effectively as a result of the COVID-19 pandemic, including because of illness, quarantines, facility closures, ineffective remote work arrangements or technology failures or limitations, our operations would be materially adversely impacted. In addition, we have suspended in-person participation in certain customer, industry and investor meetings and other events, or such events have been cancelled, postponed or moved to virtual-only experiences, which has reduced our ability to engage with the healthcare and investor communities, and could negatively impact our business. Furthermore, to minimize the need for on-site visits, we are providing remote service and installation options, training programs, and product demonstrations for our customers, leveraging technology to enable our sales team to operate in a remote sales environment. However, our remote training, sales and service capabilities may be less effective than our ordinary in-person programs and service visits, which could adversely affect our relationships with new and prospective customers and harm our business.

Demand for our solutions, many of which involve a significant initial financial commitment from our customers, is largely dependent on our customers’ financial strength and capital and operating budgets. As a result of the pandemic, health systems have faced increased costs, decreased revenue and cash flow challenges due to cancelled or postponed elective procedures and other reduced demand. In addition, due to social distancing concerns, our customers may cancel, defer or delay purchases or installations of our solutions in order to reduce the number of personnel entering their facilities. Decisions by our customers to cancel, defer or delay capital expenditure projects, generally reduced capital expenditures by healthcare facilities, and financial losses sustained by health systems as a result of the COVID-19 pandemic, could decrease demand for our products and related services, resulting in decreased revenue and lower revenue growth rates, which would adversely affect our operating results, perhaps materially. For example, during the first half of 2020, in response to the pandemic, our customers delayed or deferred purchasing decisions and/or implementation of our solutions, resulting in delayed implementations and lower product bookings compared to management’s expectations prior to the COVID-19 outbreak.

In addition, although we have not experienced any material disruptions to our supply chain to date, any future prolonged disruption to our suppliers as a result of the COVID-19 pandemic and associated containment measures could significantly disrupt our supply chain and impact our ability to produce our products, which would negatively impact our sales and operating results.

Furthermore, the COVID-19 pandemic has significantly increased economic and demand uncertainty and has led to disruption and volatility in the global capital markets, which could increase the cost of capital and adversely impact access to capital not only for us, but also for our customers and suppliers. Weak economic conditions and inability to access capital in a

timely manner, or at all, could reduce our customers' demand for our products and services, which would adversely affect our operating results, perhaps materially.

The global COVID-19 pandemic continues to rapidly evolve, and the full extent to which COVID-19 will continue to impact our business, results of operations, and financial position will depend on future developments, which remain highly uncertain and cannot be predicted with confidence, such as the severity, resurgences and duration of the outbreak, travel restrictions, business closures or disruptions, and the effectiveness of actions taken to contain and treat the disease.

To the extent the COVID-19 pandemic continues to adversely affect our business and financial results, it may also have the effect of heightening certain other risks described in this "Risk Factors" section, including, but not limited to, those relating to unfavorable economic and market conditions, our ability to develop new products or enhance existing products, our need to generate sufficient cash flows to service our indebtedness, our tax rates, and our international operations.

Unfavorable economic and market conditions and a decreased demand in the capital equipment market could adversely affect our operating results.

Customer demand for our products is significantly linked to the strength of the economy. If decreases in demand for capital equipment caused by weak economic conditions and decreased corporate and government spending, any effects of fiscal budget balancing at the federal level, proposed legislative changes or other uncertainties in connection with the current election year, deferrals or delays of capital equipment projects, longer time frames for capital equipment purchasing decisions, or generally reduced expenditures for capital solutions occurs, we will experience decreased revenues and lower revenue growth rates, and our operating results could be materially and adversely affected.

We may fail to develop new solutions or enhance existing solutions to react to changes in technology and customer requirements in a timely and cost-effective manner, or our new or enhanced solutions may not achieve market acceptance.

We must develop new products or enhance existing products to react to evolving technologies and industry standards, and meet changing demands of our customers. This process can be time-consuming, costly, and complex, and usually requires us to accurately anticipate technological innovations and market trends. Our ability to fund product development and enhancements partially depends on our ability to generate revenues from our existing products.

New product developments, such as our XT Series, XR2 Automated Central Pharmacy System and IVX semi-automated workflow solution, or product enhancements, may be late, have technical problems (including software defects, errors or bugs), fail to meet customer or market specifications, not be competitive with other products using alternative technologies that offer comparable performance and functionality, or not be accepted in new or existing markets, which, in any case, could damage our reputation or otherwise harm our business, financial condition and results of operations. For example, we experienced technical quality issues with respect to early shipments of our XT Series automated dispensing systems, which required significant resources to analyze the source of the deficiencies and implement corrective actions.

Our ability to execute successfully on our vision of a fully digitized and autonomous pharmacy depends on our ability to continue to develop and introduce new products or product enhancements, and integrate new products with existing offerings, in furtherance of this vision in a timely manner and on a cost-effective basis. If we fail to do so, we may be unable to achieve the vision of the autonomous pharmacy, we may not realize the anticipated benefits of our investments in support of this vision, and this could have a material adverse effect on our business, financial condition, and results of operations.

We operate in highly competitive markets, and we may be unable to compete successfully.

The markets in which we operate are intensely competitive. We expect continued and increased competition from current and future competitors, in the medication management automation solutions market and the medication adherence solutions market, many of which have significantly greater financial, technical, marketing and other resources than we do.

The competitive challenges we face in the markets in which we operate include, but are not limited to, the following:

- current or future competitors may offer or have the ability to offer a broader range of solutions than us, develop alternative solutions that provide a better customer outcome or lower cost of operation, develop new features or capabilities for their products that could compete with ours, or devote greater resources to the development, promotion and sale of their products than we do;
- competitive pressures could result in increased price competition for our products and services, fewer customer orders, and reduced gross margins;
- current and potential competitors may make strategic acquisitions or establish cooperative relationships among themselves or with third parties, including larger, more established healthcare supply companies, thereby increasing their ability to develop and offer a broader suite of products and services;

- our industry has recently experienced a significant degree of consolidation which could lead to competitors developing new business models that require us to adapt how we market, sell, or distribute our products;
- certain competitors have greater brand name recognition and a more extensive installed base than we do, and such advantages could be used to increase their market share;
- certain competitors may have existing business relationships with our current and potential customers, which may cause these customers to purchase competing products and services from these competitors; and
- our competitors may secure products and services from suppliers on more favorable terms or secure exclusive arrangements with suppliers or buyers that may impede the sales of our products and services.

If we fail to compete successfully against new entrants and established companies, it could materially adversely affect our business, financial condition, results of operations, and cash flows.

Any reduction in the demand for or adoption of our medication management automation solutions, medication packaging systems, or related services would reduce our revenues.

A significant portion of domestic and international healthcare facilities still use traditional approaches to medication and/or supply management in some form that do not include fully automated methods of medication management. As a result, we must continuously educate existing and prospective customers about the advantages of our medication management automation solutions and medication packaging systems, which requires significant sales efforts and can cause longer sales cycles. Despite our significant efforts and extensive time commitments in sales to healthcare facilities, we cannot be assured that our efforts will result in sales to these customers.

In addition, our medication management automation solutions and our more complex automated packaging systems typically represent a sizable initial capital expenditure for healthcare organizations. Changes in the budgets of these organizations and the timing of spending under these budgets can have a significant effect on the demand for our medication management automation solutions, medication packaging systems, and related services. These budgets are often supported by cash flows that can be negatively affected by declining investment income and influenced by limited resources, increased operational and financing costs, macroeconomic conditions, and conflicting spending priorities among different departments. Any decrease in expenditures by healthcare facilities or increased financing costs (including as a result of the impacts of public health crises such as the ongoing COVID-19 pandemic) could decrease demand for our medication management automation solutions, medication packaging systems, and related services, and reduce our revenues.

We have incurred substantial debt, which could impair our flexibility and access to capital and adversely affect our financial position.

On November 15, 2019, we refinanced our existing senior secured credit facility pursuant to an amended and restated agreement with certain lenders, and Wells Fargo Bank, National Association, as administrative agent (as amended, the “A&R Credit Agreement”). The A&R Credit Agreement provides for a five-year revolving credit facility of \$500.0 million and an uncommitted incremental loan facility of up to \$250.0 million.

In addition, on September 25, 2020, we issued \$575.0 million aggregate principal amount of 0.25% Convertible Senior Notes due 2025 (the “Notes”), pursuant to an indenture, dated September 25, 2020 (the “Indenture”), between the Company and U.S. Bank National Association, as trustee. We used a portion of the proceeds from the issuance of the Notes to repay all outstanding borrowings under the revolving credit facility.

Our debt may limit our ability to borrow additional funds or use our existing cash flow for working capital, capital expenditures, acquisitions, or other general business purposes; limit our flexibility to plan for, or react to, changes in our business and industry; place us at a competitive disadvantage compared to our less leveraged competitors; and increase our vulnerability to the impact of adverse economic and industry conditions.

Our ability to make scheduled payments of the principal of, to pay interest on, or to refinance our indebtedness, including the Notes, depends on our future performance, which is subject to economic, financial, competitive and other factors beyond our control. Our business may not continue to generate cash flow from operations in the future sufficient to service our debt, including the Notes, and make necessary capital expenditures. If we are unable to generate such cash flow, we may be required to adopt one or more alternatives, such as borrowing more money, selling assets, restructuring debt or obtaining additional equity capital on terms that may be onerous or highly dilutive. Our ability to refinance our indebtedness will depend on the capital markets and our financial condition at such time. We may not be able to engage in any of these activities or do so on desirable terms, which could result in a default on our debt obligations, including the Notes. In addition, as more fully described below, the A&R Credit Agreement includes customary restrictive covenants that impose operating and financial restrictions on us.

In addition, borrowings under the A&R Credit Agreement bear interest based on the London Interbank Offered Rate (“LIBOR”). LIBOR is the subject of recent national, international and other regulatory guidance and proposals for reform. These reforms and other pressures may cause LIBOR to disappear entirely or to perform differently than in the past. The consequences of these developments cannot be entirely predicted, but could include an increase in the cost of borrowings under the A&R Credit Agreement and other financial contracts that we may enter into that are indexed to LIBOR.

The transition to selling more products which include a software as a service or solution as a service subscription presents a number of risks.

We currently offer our IV compounding robots, Medication Packager products, and XR2 Automated Central Pharmacy System together with personnel to operate the equipment, through subscription agreements. We also offer Omnicell One (formerly Performance Center), EnlivenHealth Patient Engagement, and certain other products and solutions as a subscription and/or service. IVX Workflow also contains a payment stream as part of the license fees in its pricing structure. As we continue to execute on the autonomous pharmacy vision and grow subscription and cloud-based offerings, we may offer additional products and services on a subscription basis. The transition to selling more products and services on a subscription basis presents a number of risks. The shift requires an investment of technical, financial, compliance and sales resources, and we cannot guarantee that we will recoup the costs of such investments, or that these investments will improve our long-term growth and results of operations. If adoption of certain subscription products takes place faster than anticipated, the shift to subscription revenues from capital equipment sales will defer revenue recognition and we may experience a temporary reduction of revenues. If any of our subscription products do not substantially meet customer requirements, customers may cancel subscriptions, causing a decline in revenue. Customers may elect not to renew their subscriptions upon expiration, or they may attempt to renegotiate pricing or other contractual terms at or prior to renewal on terms that are less favorable to us. In addition, since revenue is generally recognized over the term of the subscription, any decrease in customer purchases of our subscription-based products and services will not be fully reflected in our operating results until future periods, and it will also be more difficult for us to rapidly increase our revenue through additional subscription sales in any one period.

Delays in installations of our medication management automation solutions or our more complex medication packaging systems could harm our competitive position, results of operations, and financial condition.

The purchase of our medication management automation solutions or our more complex medication packaging systems is often part of a customer’s larger initiative to re-engineer its pharmacy and their distribution and materials management systems. The purchase of our systems often entails larger strategic purchases by customers that generally require more complex and stringent contractual requirements, involve a significant commitment of management attention and resources by prospective customers, and require the input and approval of many decision-makers. In addition, new product announcements can cause a delay in our customers’ decisions to purchase our products or convert pending orders for our older products to those of our newer products, such as the XT Series. For these and other reasons, the sales cycle associated with sales of our systems is often lengthy and subject to a number of delays over which we have little or no control. A delay in, or loss of, sales of these systems (including as a result of the impacts of public health crises such as the ongoing COVID-19 pandemic) could have an adverse effect upon our operating results and could harm our business.

In addition, and in part as a result of the complexities inherent in larger transactions, the time between the purchase and installation of our systems can generally range from two weeks to one year. Delays in installation can occur for reasons that are often outside of our control. We have also experienced fluctuations in our customer and transaction size mix, which makes our ability to forecast our product bookings more difficult. Because we recognize revenues for our medication management automation solutions and our more complex medication packaging systems only upon installation at a customer’s site, any delay in installation (including as a result of the impacts of public health crises such as the ongoing COVID-19 pandemic) will also cause a delay in the recognition of the revenues for those systems.

We are subject to laws, regulations, and other legal obligations related to privacy, data protection, and information security, and the costs of compliance with, and potential liability associated with, our actual or perceived failure to comply with such obligations could harm our business.

We receive, store, and process personal information and other data from and about customers, in addition to our employees and services providers. In addition, our customers use our solutions to obtain and store personal information, including personal health information. For example, our customers use our EnlivenHealth Patient Engagement platform to guide and track patient notes, interventions and appointments, which involves the collection of personal health information of patients. Our handling of data is subject to a variety of laws and regulations by state, local, and foreign agencies, as well as contractual obligations and industry standards. Regulatory focus on data privacy and security concerns continues to increase globally, and laws and regulations concerning the collection, use, and disclosure of personal information are expanding and becoming more complex. In the United States, these include federal health information privacy laws (such as the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”), discussed below), security breach notification laws, and

consumer protection laws, as well as state laws addressing privacy and data security (such as The California Consumer Privacy Act of 2018).

Internationally, various foreign jurisdictions in which we operate have established, or are developing, their own data privacy and security legal framework with which we or our customers must comply. In certain cases, these international laws and regulations are more restrictive than many regulations in the United States. For example, within the European Union, the General Data Protection Regulation (“GDPR”) imposes more stringent data protection requirements on U.S.-based companies such as ours which receive or process personal information from EU residents, and establishes greater penalties for non-compliance. Violations of the GDPR can result in penalties up to the greater of €20.0 million or 4% of global annual revenues, and may also lead to damages claims by data controllers and data subjects. Such penalties are in addition to any civil litigation claims by data controllers, customers, and data subjects.

In addition to government regulation, privacy advocates and industry groups may propose new and different self-regulatory standards that may legally or contractually apply to us. We also expect that there will continue to be new proposed laws, regulations, and industry standards relating to privacy, data protection, and information security. We cannot predict the scope of any such future laws, regulations, and standards that may be applicable to us, or how courts, agencies, or data protection authorities might interpret current ones. It is possible that these laws and other obligations may be interpreted and applied in a manner that is inconsistent with our existing data management practices or the functionality of our solutions.

Compliance with privacy, data protection, and information security laws, regulations, and other obligations is costly, and we may encounter difficulties, delays, or significant expenses in connection with our compliance, or because of our customers’ need to comply or our customers’ interpretation of their own legal requirements. In addition, any failure or perceived failure by us to comply with laws, regulations, policies, legal or contractual obligations, industry standards, or regulatory guidance relating to privacy or data security could result in governmental investigations and enforcement actions, litigation, fines and penalties, exposure to indemnification obligations or other liabilities, and adverse publicity, all of which could have an adverse effect on our reputation, as well as our business, financial condition, and results of operations. For example, as discussed further in the section entitled “Legal Proceedings” in Note 12, *Commitments and Contingencies*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report, we are currently and have in the past been subject to certain class action lawsuits asserting, among other allegations, claims of violation of the Illinois Biometric Information Privacy Act.

If we experience a significant disruption in our information technology systems, breaches of data security, or cyber-attacks on our systems or solutions, our business could be adversely affected.

We rely on information technology (IT) systems to keep financial records and corporate records, communicate with staff and external parties, and operate other critical functions, including sales and manufacturing processes. We also utilize third-party cloud services in connection with our operations. Our IT systems and third-party cloud services are potentially vulnerable to disruption due to breakdown, malicious intrusion and computer viruses, public health crises such as the ongoing COVID-19 pandemic, other catastrophic events or environmental impact. Any prolonged system disruption in our IT systems or third-party cloud services could negatively impact the coordination of our sales, planning, and manufacturing activities, which could harm our business. In addition, in order to maximize our information technology efficiency, we have physically consolidated our primary corporate data and computer operations. This concentration, however, exposes us to a greater risk of disruption to our internal IT systems. Although we maintain offsite backups of our data, a disruption of operations at our facilities could materially disrupt our business if we are not capable of restoring function within an acceptable time frame.

Our IT systems and third-party cloud services are potentially vulnerable to cyber-attacks or other data security breaches, by employees or others, which may expose sensitive data to unauthorized persons. Such data security breaches could lead to the loss of trade secrets or other intellectual property, or to the public exposure of sensitive and confidential information of our employees, customers, suppliers, and others, any of which could have a material adverse effect on our business, financial condition, and results of operations. Moreover, a security breach or privacy violation that leads to disclosure or modification of, or prevents access to, patient information, including personally identifiable information or protected health information, could harm our reputation, result in litigation, compel us to comply with federal and/or state breach notification laws, subject us to mandatory corrective action, require us to verify the correctness of database contents, and otherwise subject us to liability under laws and regulations that protect personal data, resulting in increased costs or loss of revenues.

In addition, we sell certain solutions that receive, store, and process our customers’ data. For example, our Omnicell One (formerly Performance Center) solution combines a cloud-based predictive intelligence platform with expert services designed to monitor pharmacy operations and recommend opportunities to help improve efficiency, regulatory compliance and patient outcomes. In addition, our EnlivenHealth Patient Engagement platform is a private cloud-based solution that supports improving patient adherence goals through a single web-based platform that hosts functionality to guide and track patient notes, interventions and appointments. An effective attack on our solutions could disrupt the proper functioning of our solutions, allow

unauthorized access to sensitive and confidential information of our customers (including protected health information), and disrupt our customers' operations. Any of these events could cause our solutions to be perceived as having security vulnerabilities and reduce demand for our solutions, which could have a material adverse effect on our business, financial condition, and results of operations. These risks are likely to increase as we continue to grow our cloud-based offerings, including in support of the autonomous pharmacy vision, and as we receive, store, and process more of our customers' data.

While we have implemented a number of security measures designed to protect our systems and data, including firewalls, antivirus and malware detection tools, patches, log monitors, routine back-ups, system audits, routine password modifications, and disaster recovery procedures, and have designed certain security features into our solutions, such measures may not be adequate or implemented properly to prevent or fully address the adverse effect of such events, and in some cases we may be unaware of an incident or its magnitude and effects as breaches and other inappropriate access can be difficult to detect, and any delay in identifying them may lead to increased harm. Additionally, we use third-party cloud providers in connection with certain of our cloud-based offerings or third-party providers to host our own data, in which case we rely on the processes, controls, and security such third parties have in place to protect the infrastructure. We also may acquire companies, products, services, and technologies and inherit such risks when we integrate these acquisitions within Omnicell.

Any failure to prevent such security breaches or privacy violations, or implement satisfactory remedial measures, could require us to expend significant resources to remediate any damage, disrupt our operations or the operations of our customers, damage our reputation, or expose us to a risk of financial loss, litigation, regulatory penalties, contractual indemnification obligations, or other liability.

We may fail to realize the potential benefits of acquired businesses, including the 340B Link Business, which could negatively affect our business, financial condition, and operating results.

We have in the past acquired businesses, and expect to continue to seek to acquire businesses, technologies, or products in the future. For example, we acquired Aesynt and Ateb in 2016, InPharmics in 2017 and the 340B Link Business in October 2020. We cannot provide assurance that any acquisition or future transaction we complete will result in long-term benefits to us or our stockholders, or that we will be able to effectively integrate or manage the acquired businesses, including the 340B Link Business.

These transactions may involve significant challenges, uncertainties, and risks, including:

- difficulties in combining previously separate businesses into a single unit and the complexity of managing a more dispersed organization as sites are acquired;
- difficulties in right-sizing organizations and gaining synergies across acquired operations;
- complying with regulatory requirements, such as those of the FDA, that we were not previously subject to;
- failure to understand and compete effectively in markets in which we have limited previous experience;
- substantial costs and diversion of management's attention when evaluating and negotiating such transactions and then integrating an acquired business, including any unforeseen delays and expenditures that may result;
- discovery, after completion of the acquisition, of liabilities assumed in acquisitions that are broader in scope and magnitude or are more difficult to manage than originally assumed;
- difficulties assimilating and retaining key personnel of an acquired business;
- failure to achieve anticipated benefits such as revenue enhancements and operational and cost efficiencies;
- difficulties in integrating newly acquired products and solutions in our offerings, or inability or failure to expand product bookings and sales or effectively coordinate sales and marketing efforts of the combined company;
- inability to maintain business relationships with customers and suppliers of newly acquired companies due to post-acquisition disruption; and
- inability or failure to successfully integrate financial reporting and information technology systems.

If we are not able to successfully integrate or manage the acquired businesses and their operations, or if there are delays in combining the businesses, the anticipated benefits of the acquisition may not be realized fully or at all or may take longer to realize than expected and our business, financial condition, and operating results may be negatively impacted.

If goodwill or other intangible assets that we expect to record in connection with the 340B Link Business acquisition, recorded in connection with the Aesynt, Ateb, and InPharmics acquisitions, or have recorded in connection with prior acquisitions, become impaired, we could be required to take significant charges against earnings.

In connection with the accounting for the 340B Link Business acquisition in October 2020, we expect to record a significant amount for goodwill and other intangible assets. In addition, in connection with the accounting for the Aesynt and Ateb acquisitions in 2016, and the InPharmics acquisition in 2017, we recorded a significant amount of goodwill and other intangible assets, and we maintain significant goodwill and other intangible assets relating to prior acquisitions, such as our acquisitions of MTS, Avantec, and Mach4. As of September 30, 2020, we had recorded approximately \$446.5 million net, in goodwill and intangible assets in connection with past acquisitions. Under U.S. generally accepted accounting principles, we must assess, at least annually and potentially more frequently, whether the value of goodwill and other indefinite-lived intangible assets has been impaired. Amortizing intangible assets will be assessed for impairment in the event of an impairment indicator. Any reduction or impairment of the value of goodwill or other intangible assets will result in a charge against earnings, which could materially adversely affect our results of operations and shareholders' equity in future periods.

The healthcare industry faces changes to healthcare legislation and other healthcare reform, as well as financial constraints and consolidation, which could adversely affect the demand for our products and services.

The healthcare industry has faced, and will likely continue to face, significant financial constraints. U.S. government legislation and program rulemaking may cause customers to postpone purchases of our products due to reductions in federal healthcare program reimbursement rates and/or needed changes to their operations in order to meet the requirements of legislation or in anticipation of future rulemaking. Our automation solutions often involve a significant financial commitment from our customers and, as a result, our ability to grow our business is largely dependent on our customers' capital and operating budgets. To the extent current or proposed legislation and program rules promote spending on other initiatives or healthcare providers' spending declines or increases more slowly than we anticipate, demand for our products and services could decline.

Healthcare providers have consolidated to create larger healthcare delivery organizations in order to achieve economies of scale and/or greater market power. If this consolidation continues, it would increase the size of certain target customers, which could increase the cost, effort, and difficulty in selling our products to such customers, or could cause our existing or potential customers to begin utilizing our competitors' products if such customers are acquired by healthcare providers that prefer our competitors' products to ours. In addition, the resulting organizations could have greater bargaining power, which may lead to price erosion.

Government regulation of the healthcare industry could reduce demand for our products, or substantially increase the cost to produce our products.

The manufacture and sale of most of our current products are not regulated by the FDA, or the Drug Enforcement Administration ("DEA"). Through our acquisition of Aesynt, we have both Class I and Class II, 510(k) exempt medical devices which are subject to FDA regulation and require compliance with the FDA Quality System Regulation as well as medical device reporting. Additional products may be regulated in the future by the FDA, DEA, or other federal agencies due to future legislative and regulatory initiatives or reforms. Direct regulation of our business and products by the FDA, DEA, or other federal agencies could substantially increase the cost to produce our products and increase the time required to bring those products to market, reduce the demand for our products, and reduce our revenues. In addition, our customers include healthcare providers and facilities subject to regulation by the DEA, pharmacies subject to regulation by individual state boards of pharmacy and hospitals subject to accreditation by accrediting organizations approved by the Centers for Medicare & Medicaid Services, such as the Joint Commission, and the rules, regulations and standards of such regulators and accrediting organizations. Any failure of our customers to comply with the applicable rules, regulations and standards, could reduce demand for our products and harm our competitive position, results of operations, and financial condition.

While we have implemented a Privacy and Use of Information Policy and adhere to established privacy principles, use of customer information guidelines, and related federal and state statutes, we cannot assure you that we will be in compliance with all federal and state healthcare information privacy and security laws that we are directly or indirectly subject to, including, without limitation, HIPAA. Under HIPAA, we are considered a "business associate" in relation to many of our customers that are covered entities, and as such, most of these customers have required that we enter into written agreements governing the way we handle and safeguard certain patient health information we may encounter in providing our products and services, and may impose liability on us for failure to meet our contractual obligations. Further, pursuant to changes in HIPAA under the American Recovery and Reinvestment Act of 2009, we are covered under HIPAA similar to other covered entities and in some cases, subject to the same civil and criminal penalties as a covered entity. A number of states have also enacted privacy and security statutes and regulations that, in some cases, are more stringent than HIPAA and may also apply directly to us. If our past or present operations are found to violate any of these laws, we may be subject to fines, penalties, and other sanctions.

In addition, we cannot predict the potential impact of future HIPAA standards and other federal and state privacy and security laws that may be enacted at any time on our customers or on Omnicell. These laws could restrict the ability of our customers to obtain, use, or disseminate patient information, which could reduce the demand for our products or force us to redesign our products in order to meet regulatory requirements.

Our international operations may subject us to additional risks that can adversely affect our operating results.

We currently have operations outside of the United States, including sales efforts centered in Canada, Europe, the Middle East, and Asia-Pacific regions, and supply chain efforts in Asia. We intend to continue to expand our international operations, particularly in certain markets that we view as strategic, including the Middle East. Our international operations subject us to a variety of risks, including:

- our reliance on distributors for the sale and post-sale support of our medication management automation solutions outside the United States and Canada;
- the difficulty of managing an organization operating in various countries;
- reduced protection for intellectual property rights in certain jurisdictions;
- the imposition of, or adverse changes in, international laws and regulations, including privacy and security, labor, import, export, trade, environmental standards, product compliance, tax, anti-bribery, and employment laws;
- fluctuations in currency exchange rates and difficulties in repatriating funds from certain countries;
- additional investment, coordination, and lead-time necessary to successfully interface our automation solutions with the existing information systems of our customers or potential customers outside of the United States;
- political unrest, terrorism, and other potential hostilities in areas in which we have facilities or operations; and
- epidemics, pandemics or other major public health crises, such as the ongoing COVID-19 pandemic.

If we are unable to anticipate and address these risks properly, our business or operating results will be harmed.

Furthermore, changes in export or import regulation and other trade barriers and uncertainties may have an adverse effect on our business. For example, in recent years, the U.S. government advocated greater restrictions on trade generally and tariff increases on certain goods imported into the United States, particularly from China. We cannot predict what actions may ultimately be taken with respect to tariffs or trade relations between the United States and other countries (including China), what products may be subject to such actions, or what actions may be taken by the other countries in retaliation. The adoption and expansion of trade restrictions, the occurrence of a trade war, other governmental action related to tariffs or trade agreements or policies, or the related uncertainties, has the potential to adversely impact our supply chain and costs, which could in turn adversely affect our business, financial condition, and results of operations.

Covenants in our A&R Credit Agreement restrict our business and operations in many ways, and if we do not effectively manage our compliance with these covenants, our financial conditions and results of operations could be adversely affected.

The A&R Credit Agreement contains various customary covenants that limit our ability and/or our subsidiaries' ability to, among other things, incur or assume liens or additional debt or provide guarantees in respect of obligations of other persons; issue redeemable preferred stock; pay dividends or distributions or redeem or repurchase capital stock; prepay, redeem, or repurchase certain debt; make loans, investments, acquisitions, and capital expenditures; enter into agreements that restrict distributions from our subsidiaries; sell assets and capital stock of our subsidiaries; enter into certain transactions with affiliates; and consolidate or merge with or into, or sell substantially all of our assets to, another person.

The A&R Credit Agreement also includes financial covenants requiring us (i) not to exceed a maximum consolidated secured net leverage ratio of 3.50:1 for the calendar quarters ending September 30, 2020, December 31, 2020 and March 31, 2021 and 3.00:1 for the calendar quarters ending thereafter and (ii) to maintain a minimum interest coverage ratio of 3.00:1. Our ability to comply with these financial covenants may be affected by events beyond our control. Our failure to comply with any of the covenants under the A&R Credit Agreement could result in a default under the terms of the A&R Credit Agreement, which could permit the administrative agent or the lenders to declare all or part of any outstanding borrowings to be immediately due and payable, or to refuse to permit additional borrowings under the revolving credit facility, which could restrict our operations, particularly our ability to respond to changes in our business or to take specified actions to take advantage of certain business opportunities that may be presented to us. In addition, if we are unable to repay those amounts, the administrative agent and the lenders under the A&R Credit Agreement could proceed against the collateral granted to them to secure that debt, which would seriously harm our business.

Our success is dependent on our ability to recruit and retain skilled and motivated personnel.

Our success is highly dependent upon the continuing contributions of our key management, sales, technical, and engineering staff, and on our ability to attract, train, and retain highly skilled and motivated personnel. As more of our products are installed in increasingly complex environments, greater technical expertise will be required. As our installed base of customers increases, we will require additional resources to meet increased demands on our customer service and support personnel. Furthermore, as we execute on the autonomous pharmacy vision and grow our cloud-based software as a service and solution as a service offerings, more specialized expertise will be required. Competition for such personnel can be intense, and we may not be successful in attracting and retaining qualified personnel. Competitors have in the past attempted, and may in the future attempt, to recruit our employees. In addition, since equity compensation is a key component of our employee compensation program, any failure to receive stockholder approval for future proposed increases to the number of shares reserved for issuance under our equity incentive plans could prevent us from granting equity compensation at competitive levels and make it more difficult to attract, retain, and motivate employees, including key employees of acquired businesses. Failure to attract and retain key personnel could harm our competitive position, results of operations, and financial condition.

Our failure to protect our intellectual property rights could negatively affect our ability to compete.

Our success depends in part on our ability to obtain patent protection for technology and processes, and our ability to preserve our trademarks, copyrights, and trade secrets. We have pursued patent protection in the United States and foreign jurisdictions for technology that we believe to be proprietary and for technology that offers us a potential competitive advantage for our products. We intend to continue to pursue such protection in the future. Our issued patents relate to various features of our medication management automation solutions and medication packaging systems. We cannot assure you that we will file any patent applications in the future and that any of our patent applications will result in issued patents, or that, if issued, such patents will provide significant protection for our technology and processes. Furthermore, we cannot assure you that others will not design around the patents we own. All of our system software is copyrighted and subject to the protection of applicable copyright laws. Despite our efforts to protect our proprietary rights, unauthorized parties may attempt to copy aspects of our products or obtain and use information that we regard as proprietary, which could harm our competitive position.

If we are unable to maintain our relationships with group purchasing organizations (“GPOs”) or other similar organizations, we may have difficulty selling our products and services to customers represented by these organizations.

A number of GPOs have negotiated standard contracts for our products on behalf of their member healthcare organizations. Members of these GPOs may purchase under the terms of these contracts, which obligate us to pay the GPO a fee. We have also contracted with the United States General Services Administration, allowing the Department of Veteran Affairs, the Department of Defense, and other Federal Government customers to purchase our products. These contracts enable us to more readily sell our products and services to customers represented by these organizations. Some of our contracts with these organizations are terminable at the convenience of either party. The loss of any of these relationships could impact the breadth of our customer base and could impair our ability to meet our revenue targets or increase our revenues. These organizations may not renew our contracts on similar terms, if at all, and they may choose to terminate our contracts before they expire, any of which could cause our revenues to decline.

If we are unable to meet the demands of, or maintain our relationships with, our institutional and retail pharmacy customers, our revenue from sales of blister cards and other consumables may decline.

Approximately 9% of our revenues during the nine months ended September 30, 2020 were generated from the sale of consumable medication packages, most of which are produced in our St. Petersburg, Florida facility on a continuous basis and are shipped out to fulfill the demands of our institutional and retail pharmacy customers domestically and abroad. The demands placed on institutional and retail pharmacies by their customers represent real time requirements of those customers. Our customer agreements for the sale of consumable medication packages are typically short-term in nature and typically do not impose volume commitments on the customer. If we are unable to supply quality packaging to our customers in a timely manner, they may use alternative methods of distributing medications to their customers, including consumable medication packaging sold by our competitors, and our revenues will decline. Any disruption in the production capabilities of our St. Petersburg facilities will adversely affect our ability to ship our consumable medication packages globally and would reduce our revenues.

In addition, the institutional pharmacy market consists of significant national suppliers of medications to non-acute care facilities, smaller regional suppliers, and very small local suppliers. If we are unable to maintain our relationships with the major institutional pharmacies we do business with, they may purchase consumable blister card components from alternative sources, or choose to use alternatives to blister cards for medication control, and our revenues would decline.

We depend on a limited number of suppliers for our products, and our business may suffer if we were required to change suppliers to obtain an adequate supply of components, equipment, and raw materials on a timely basis.

Although we generally use parts and components for our products with a high degree of modularity, certain components are presently available only from a single source or limited sources. We rely on a limited number of suppliers for the raw materials necessary to produce our consumable medication packages. While we have generally been able to obtain adequate supplies of all components and raw materials in a timely manner from existing sources, or where necessary, from alternative sources, we entered into relationships with new suppliers in connection with the launch of our XT Series products. We engage multiple single source third-party manufacturers to build several of our sub-assemblies. The risks associated with changing to alternative vendors, if necessary, for any of the numerous components used to manufacture our products could limit our ability to manufacture our products and harm our business. Due to our reliance on a few single source partners to build our hardware sub-assemblies and on a limited number of suppliers for the raw materials that are necessary in the production of our consumable medication packages, a reduction or interruption in supply from our partners or suppliers, or a significant increase in the price of one or more components could have an adverse impact on our business, results of operations, and financial condition. In certain circumstances, the failure of any of our suppliers or us to perform adequately could result in quality control issues affecting end users' acceptance of our products, which could damage customer relationships and harm our business.

The United Kingdom's recent withdrawal from the European Union ("Brexit") could adversely affect us.

The United Kingdom (the "UK") left the European Union (the "EU") on January 31, 2020. During a transition period scheduled to end on December 31, 2020 (the "Brexit Transition Period"), the UK remains subject to EU rules, after which negotiations between the UK and the EU are expected to continue to determine the future customs and trading relationship between the UK and the EU. The effects of Brexit have been and are expected to continue to be far-reaching. Brexit and the perceptions as to its impact may adversely affect business activity and economic conditions in Europe and globally, continue to contribute to uncertainty regarding the regulation of data protection in the UK, disrupt the free movement of goods, services, and people between the UK and the EU, and lead to legal uncertainty and potentially divergent national laws and regulations for the UK. The full effects of Brexit are uncertain and will remain so until after the Brexit Transition Period and the UK and EU reach a definitive resolution with regards to outstanding trade and legal matters and, accordingly, the full extent to which our business, results of operations, and financial condition could be adversely affected by Brexit is uncertain.

Our U.S. government lease agreements are subject to annual budget funding cycles and mandated unilateral changes, which may affect our ability to enter into such leases or to recognize revenues, and sell receivables based on these leases.

U.S. government customers that lease our equipment typically sign contracts with five-year payment terms that are subject to one-year government budget funding cycles. Further, the government has in certain circumstances mandated unilateral changes in its Federal Supply Services contract that could render our lease terms with the government less attractive. In our judgment and based on our history with these accounts, we believe these receivables are collectible. However, in the future, the failure of any of our U.S. government customers to receive their annual funding, or the government mandating changes to the Federal Supply Services contract could impair our ability to sell lease equipment to these customers or to sell our U.S. government receivables to third-party leasing companies. In addition, the ability to collect payments on unsold receivables could be impaired and may result in a write-down of our unsold receivables from U.S. government customers. The balance of our unsold leases to U.S. government customers was \$23.6 million as of September 30, 2020.

If we fail to manage our inventory properly, our revenue, gross margin, and profitability could suffer.

Managing our inventory of components and finished products is a complex task. A number of factors, including, but not limited to, the need to maintain a significant inventory of certain components that are in short supply or that must be purchased in bulk to obtain favorable pricing, the general unpredictability of demand for specific products and customer requests for quick delivery schedules, may result in us maintaining large amounts of inventory. Other factors, including changes in market demand, customer requirements, and technology, may cause our inventory to become obsolete. Any excess or obsolete inventory could result in inventory write-downs, which in turn could harm our business and results of operations.

Intellectual property claims against us could harm our competitive position, results of operations, and financial condition.

We expect that developers of medication management automation solutions and medication packaging systems will be increasingly subject to infringement claims as the number of products and competitors in our industry grows and the functionality of products in different industry segments overlaps. In the future, third parties may claim that we have infringed upon, misappropriated or otherwise violated their intellectual property rights with respect to current or future products. We do not carry special insurance that covers intellectual property infringement claims; however, such claims may be covered under our traditional insurance policies. These policies contain terms, conditions, and exclusions that make recovery for intellectual property infringement claims difficult to guarantee. Any infringement claims, with or without merit, could be time-consuming to defend, result in costly litigation, divert management's attention and resources, cause product shipment delays or require us

to enter into royalty or licensing agreements. These royalty or licensing agreements, if required, may not be available on terms acceptable to us, or at all, which could harm our competitive position, results of operations, and financial condition.

Product liability claims against us could harm our competitive position, results of operations and financial condition.

Our products include medication management automation solutions and medication adherence products and services for healthcare systems and pharmacies. Despite the presence of healthcare and pharmacy professionals as intermediaries between our products and patients, if our products fail to provide accurate and timely information or operate as designed, customers, patients or their family members could assert claims against us for product liability. For example, as further discussed under “Legal Proceedings” in Note 12, *Commitments and Contingencies*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report, we are currently subject to certain lawsuits, asserting, among other allegations, claims of product liability. Moreover, failure of health care facility and pharmacy employees to use our products for their intended purposes could result in product liability claims against us. Litigation with respect to product liability claims, regardless of any outcome, could result in substantial cost to us, divert management’s attention from operations, and decrease market acceptance of our products. We possess a variety of insurance policies that include coverage for general commercial liability and technology errors and omissions liability. We attempt to mitigate these risks through contractual terms negotiated with our customers. However, these policies and protective contractual terms may not be adequate against product liability claims. A successful claim brought against us, or any claim or product recall that results in negative publicity about us, could harm our competitive position, results of operations, and financial condition. Also, in the event that any of our products is defective, we may be required to recall or redesign those products.

We are dependent on technologies provided by third-party vendors, the loss of which could negatively and materially affect our ability to market, sell, or distribute our products.

Some of our products incorporate technologies owned by third parties that are licensed to us for use, modification, and distribution. For example, the VBM 200F is manufactured by a third party and sold by us pursuant to a distribution and supplier agreement. In addition, we recently entered into a reseller agreement with Kit Check, Inc. to offer BlueSight for Controlled Substances diversion prevention software to our customers. If we lose access to third-party technologies, such as our ability to distribute the VBM 200F or BlueSight for Controlled Substances, or we lose the ongoing rights to modify and distribute these technologies with our products, we will have to devote resources to independently develop, maintain and support the technologies ourselves, pay increased license costs, or transition to another vendor. Any independent development, maintenance or support of these technologies by us or the transition to alternative technologies could be costly, time consuming, and could delay our product releases and upgrade schedules. These factors could negatively and materially affect our ability to market, sell or distribute our products.

Risks Related to Ownership of our Common Stock

The market price of our common stock may continue to be highly volatile.

Our common stock traded between \$54.24 and \$94.85 per share during the nine months ended September 30, 2020. The market price of our common stock has been and may continue to be highly volatile in response to various factors, many of which are beyond our control, including:

- actual or anticipated changes in our operating results, and whether our operating results or forecasts meet the expectations of securities analysts or investors;
- changes in the ratings of our common stock by securities analysts or changes in their earnings estimates;
- developments in our customer relationships;
- announcements by us or our competitors of technological innovations or new products;
- mergers, acquisitions, combinations and other significant transactions involving us or our competitors;
- level of demand for our common stock, and actions by stockholders or short sellers of our common stock;
- epidemics, pandemics or other major public health crises, such as the ongoing COVID-19 pandemic; or
- general economic and market conditions.

Furthermore, the stock market in general, and the market for technology companies in particular, have experienced extreme price and volume fluctuations. These broad market fluctuations may cause the market price of our common stock to decline irrespective of our performance. In addition, sales of substantial amounts of our common stock in the public market, or the perception that such sales could occur, could lower the market price of our common stock.

In addition, stockholders have initiated class action lawsuits against companies following periods of volatility in the market prices of these companies’ stock. For example, in July 2019, a putative class action lawsuit was filed against Omnicell

and certain of our officers alleging that the defendants violated federal securities laws by making certain materially false and misleading statements. While this action is concluded following the lead plaintiff's voluntary dismissal as to all defendants, we may in the future be subject to other class action lawsuits, especially following periods of volatility in our stock price.

Our quarterly operating results may fluctuate and may cause our stock price to decline.

Our quarterly operating results may vary in the future. In addition to other factors discussed in this "Risk Factors" section, factors that may cause our quarterly operating results to fluctuate include, but are not limited to, the following:

- the size, product mix, and timing of orders for our products, and their installation and integration;
- our ability to successfully install our products on a timely basis and meet other contractual obligations necessary to recognize revenue;
- fluctuations in customer demand for our products, including due to changes in our customers' budgets;
- our ability to control costs, including operating expenses, and continue cost reduction efforts;
- changes in pricing policies by us or our competitors;
- the number, timing, and significance of product enhancements and new product announcements by us or our competitors;
- the timing and significance of any acquisition or business development transactions that we may consider or negotiate and the revenues, costs, and earnings that may be associated with these transactions;
- the relative proportions of revenues we derive from products and services;
- our ability to generate cash from our accounts receivable on a timely basis;
- changes in, and our ability to successfully execute on, our business strategy; and
- macroeconomic and political conditions, including fluctuations in interest rates, tax increases, availability of credit markets, and trade and tariff actions.

Due to all of these factors, our quarterly revenues and operating results are difficult to predict and may fluctuate, which in turn may cause the market price of our stock to decline.

Raising additional capital may cause dilution to our existing stockholders, restrict our operations or harm our business, financial condition, and results of operations.

We may seek additional capital through a variety of means, including through private and public equity offerings and debt financings. To the extent that we raise additional capital through the sale of equity or convertible debt securities, the ownership interest will be diluted, and the terms may include liquidation or other preferences that adversely affect the rights of our stockholders. Debt financing, if available, may involve agreements that include covenants limiting or restricting our ability to take certain actions, such as incurring additional debt, making capital expenditures, entering into licensing arrangements, or declaring dividends. If we raise additional funds from third parties, we may have to relinquish valuable rights to our technologies, or grant licenses on terms that are not favorable to us.

If we are unable to raise additional funds through equity or debt financing when needed, our ability to market, sell or distribute our products may be negatively impacted and could harm our business, financial condition, and results of operations.

Certain provisions in our charter documents and under Delaware law may delay or prevent an acquisition of us and limit our stockholders' ability to obtain a favorable judicial forum for certain disputes.

Certain anti-takeover provisions of Delaware law and our charter documents may make a change in control of our Company more difficult, even if a change in control would be beneficial to the stockholders. Our certificate of incorporation provides that stockholders' meetings may only be called by our Board of Directors. Our bylaws provide that stockholders may not take action by written consent, and require that stockholders comply with advance notice procedures to nominate director candidates for election or to propose matters to be acted upon at a meeting of our stockholders. Delaware law also prohibits corporations from engaging in a business combination with any holders of 15% or more of their capital stock until the holder has held the stock for three years unless, among other possibilities, our Board of Directors approves the transaction. Our Board of Directors may use these provisions to prevent changes in the management and control of our Company. Also, under applicable Delaware law, our Board of Directors may adopt additional anti-takeover measures in the future including, without limitation, a stockholder rights plan.

In addition, our bylaws also establish the Delaware Court of Chancery as the exclusive forum for certain legal actions, including certain stockholder disputes, and establish the federal district courts of the United States of America as the exclusive forum for any action asserting a cause of action arising under the Securities Act of 1933, as amended, which exclusive forum

provisions may limit the ability of our stockholders to bring a claim in a judicial forum that such stockholders find favorable for disputes with us or our directors, officers or other employees.

Risk Factors Related to our Notes

Conversion of the Notes may dilute the ownership interest of our stockholders, depress the price of our common stock or, if the conditional conversion feature of the Notes is triggered, adversely affect our financial condition and operating results.

The Notes are convertible at the option of the holders on or after May 15, 2025 and, in certain circumstances, prior to May 15, 2025. The initial conversion rate for the Notes is 10.2751 shares of the Company's common stock per \$1,000 principal amount of Notes, subject to adjustment under certain circumstances in accordance with the terms of the Indenture. The conversion of some or all of the Notes may dilute the ownership interests of our stockholders. Upon conversion of the Notes, we have the option to pay or deliver, as the case may be, cash, shares of our common stock, or a combination of cash and shares of our common stock. If we elect to settle our conversion obligation in shares of our common stock or a combination of cash and shares of our common stock, any sales in the public market of our common stock issuable upon such conversion could adversely affect prevailing market prices of our common stock. In addition, the existence of the Notes may encourage short selling of our common stock by market participants because the conversion of the Notes could be used to satisfy short positions, or the anticipated conversion of the Notes into shares of our common stock could depress the price of our common stock.

Prior to May 15, 2025, if a circumstance that permits early conversion occurs, holders of the Notes will be entitled to convert their Notes at any time during specified periods at their option. If one or more holders elect to convert their Notes, unless we elect to satisfy our conversion obligation by delivering solely shares of our common stock (other than paying cash in lieu of delivering any fractional share), we would be required to settle a portion or all of our conversion obligation through the payment of cash, which could adversely affect our liquidity. In addition, even if holders do not elect to convert their Notes, we could be required under applicable accounting rules to reclassify all or a portion of the outstanding principal of the Notes as a current rather than long-term liability, which would result in a material reduction of our net working capital.

The accounting method for convertible debt securities that may be settled in cash, such as the Notes, could have a material effect on our reported financial results.

Under Accounting Standards Codification 470-20, *Debt with Conversion and Other Options* ("ASC 470-20"), an entity must separately account for the liability and equity components of convertible debt instruments (such as the Notes) that may be settled entirely or partially in cash upon conversion in a manner that reflects the issuer's economic interest cost. The effect of ASC 470-20 on the accounting for the Notes is that the equity component is required to be included in the additional paid-in capital section of stockholders' equity on our consolidated balance sheet at issuance, and the value of the equity component is treated as a discount for purposes of accounting for the debt component of the Notes. As a result, we are required to record a greater amount of non-cash interest expense as a result of the amortization of the discounted carrying value of the Notes to their face amount over the term of the Notes. We report larger net losses or lower net income in our financial results because ASC 470-20 requires interest to include both the amortization of the debt discount and the instrument's coupon interest rate, which could adversely affect our reported or future financial results and the trading price of our common stock.

In addition, under certain circumstances, convertible debt instruments (such as the Notes) that may be settled entirely or partly in cash may be accounted for utilizing the treasury stock method for earnings per share purposes, the effect of which is that the shares issuable upon conversion of the Notes are not included in the calculation of diluted earnings per share except to the extent that the conversion value of the Notes exceeds their principal amount. Under the treasury stock method, for diluted earnings per share purposes, the transaction is accounted for as if the number of shares of common stock that would be necessary to settle such excess, if we elected to settle such excess in shares, are issued.

In August 2020, the FASB published an accounting standards update (ASU) 2020-06, which amends these accounting standards by reducing the number of accounting models for convertible instruments and limiting instances of separate accounting for the debt and equity or a derivative component of the convertible debt instruments. ASU 2020-06 also will no longer allow the use of the treasury stock method for convertible instruments and instead require application of the "if-converted" method. Under that method, diluted earnings per share will generally be calculated assuming that all the Notes were converted solely into shares of common stock at the beginning of the reporting period, unless the result would be anti-dilutive, which could adversely affect our diluted earnings per share. These amendments will be effective for public companies for fiscal years beginning after December 15, 2021, with early adoption permitted, but no earlier than fiscal years beginning after December 15, 2020.

The convertible note hedge and warrant transactions may affect the value of our common stock.

In connection with the offering of the Notes, we entered into convertible note hedge transactions with an affiliate of one of the initial purchasers of the Notes and certain other financial institutions (the "option counterparties"). We also entered

into warrant transactions with the option counterparties. The convertible note hedge transactions are expected generally to reduce the potential dilution to our common stock upon any conversion of Notes and/or offset any cash payments we are required to make in excess of the principal amount of converted Notes, as the case may be. However, the warrant transactions could separately have a dilutive effect on our common stock to the extent that the market price per share of our common stock exceeds the strike price of the warrants. In addition, the option counterparties or their respective affiliates may modify their hedge positions by entering into or unwinding various derivatives with respect to our common stock and/or purchasing or selling our common stock or other securities of ours in secondary market transactions prior to the maturity of the Notes (and are likely to do in connection with any conversion of the Notes or redemption or repurchase of the Notes), which could cause or avoid an increase or a decrease in the market price of our common stock.

We will also be subject to the risk that these option counterparties may default under the convertible note hedge transactions. Our exposure to the credit risk of the option counterparties will not be secured by any collateral. If an option counterparty becomes subject to insolvency proceedings, we will become an unsecured creditor in those proceedings with a claim equal to our exposure at that time under the convertible note hedge transactions with such option counterparty. Our exposure will depend on many factors but, generally, an increase in our exposure will be correlated to an increase in the market price and in the volatility of our common stock. In addition, upon a default by an option counterparty, we may suffer adverse tax consequences and more dilution than we currently anticipate with respect to our common stock. We can provide no assurances as to the financial stability or viability of the option counterparties.

General Risk Factors

Changes in our tax rates, exposure to additional tax liabilities, or the adoption of new tax legislation could adversely affect our business and financial condition.

We are subject to taxes in the United States and foreign jurisdictions. Our future effective tax rates could be affected by several factors, many of which are outside of our control, including: changes in the mix of earnings with differing statutory tax rates, changes in the valuation of deferred tax assets and liabilities, changes in federal, state, and international laws or their interpretation, adjustments to income tax expense upon the finalization of tax returns, changes in tax attributes, or changes in accounting principles. We regularly assess the likelihood of adverse outcomes to determine the adequacy of our provision for taxes. We are also subject to examination of our income tax returns by the Internal Revenue Service and other tax authorities. There can be no assurance that the outcomes from these examinations will not materially adversely affect our financial condition and operating results. Forecasting our estimated annual effective tax rate is complex and subject to uncertainty, and there may be a material difference between the forecasted and the accrued effective tax rates, especially due to the volatility and uncertainty of global economic conditions resulting from the COVID-19 pandemic. Any increase in our effective tax rate would reduce our profitability.

Catastrophic events may disrupt our business and harm our operating results.

We rely on our network infrastructure, data centers, enterprise applications, and technology systems for the development, marketing, support, and sales of our products, and for the internal operation of our business. These systems are susceptible to disruption or failure in the event of a major earthquake, fire, flood, ice and snow storms, cyber-attack, terrorist attack, telecommunications failure, epidemic or pandemic (such as the ongoing COVID-19 pandemic), or other catastrophic event. Many of these systems are housed or supported in or around our corporate headquarters located in Northern California, near major earthquake faults, and where a significant portion of our research and development activities and other critical business operations take place. Other critical systems, including our manufacturing facilities for our consumable medication packages, are housed in St. Petersburg, Florida, in communities that have been subject to significant tropical storms. Disruptions to or the failure of any of these systems, and the resulting loss of critical data, which is not quickly recoverable by the effective execution of disaster recovery plans designed to reduce such disruption, could cause delays in our product development, prevent us from fulfilling our customers' orders, and could severely affect our ability to conduct normal business operations, the result of which would adversely affect our operating results.

Failure to maintain effective internal control over financial reporting in accordance with Section 404 of the Sarbanes-Oxley Act of 2002 could cause our stock price to decline.

Section 404 of the Sarbanes-Oxley Act of 2002 and the related rules and regulations of the Securities and Exchange Commission ("SEC") require annual management assessments of the effectiveness of our internal control over financial reporting, and a report by our independent registered public accounting firm attesting to the effectiveness of internal control. If we fail to maintain effective internal control over financial reporting, as such standards are modified, supplemented, or amended from time to time, we may not be able to ensure that we can conclude on an ongoing basis that we have effective internal control over financial reporting.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**Issuer Purchases of Equity Securities**

The following table summarizes repurchases of our common stock during the quarter ended September 30, 2020:

| | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Programs | Approximate Dollar Value of Shares that May Yet be Purchased Under the Program ⁽¹⁾ |
|---|----------------------------------|------------------------------|---|---|
| July 1, 2020 - July 31, 2020 | — | \$ — | — | \$ 54,900,000 |
| August 1, 2020 - August 31, 2020 | — | \$ — | — | \$ 54,900,000 |
| September 1, 2020 - September 30, 2020 ⁽²⁾ | 749,300 | \$ 70.78 | — | \$ 54,900,000 |
| Total | 749,300 | \$ 70.78 | — | \$ 54,900,000 |

⁽¹⁾ On August 2, 2016, the Company's Board of Directors authorized a stock repurchase program providing for the repurchase of up to \$50.0 million of the Company's common stock (the "2016 Repurchase Program"). The 2016 Repurchase Program is in addition to the stock repurchase program approved by the Board on November 4, 2014 (the "2014 Repurchase Program"). As of September 30, 2020, the maximum dollar value of shares that may yet be purchased under the 2016 Repurchase Program and the 2014 Repurchase Program was \$54.9 million. The stock repurchase programs do not obligate the Company to repurchase any specific number of shares, and the Company may terminate or suspend the repurchase programs at any time.

⁽²⁾ In September 2020, the Company repurchased in privately negotiated transactions 749,300 shares of its common stock from purchasers of the Notes in the offering in privately negotiated transactions effected through one of the initial purchasers or its affiliate at an average price of \$70.78 per share for an aggregate purchase price of approximately \$53.0 million. Refer to "Stock Repurchase Program" under Note 14, *Employee Benefits and Share-Based Compensation*, of the Notes to Condensed Consolidated Financial Statements included in this quarterly report for more details.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

None.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

ITEM 5. OTHER INFORMATION

None.

ITEM 6. EXHIBITS

| Exhibit Number | Exhibit Description | Incorporated By Reference | | | |
|----------------------|--|---------------------------|-----------|---------|-------------|
| | | Form | File No. | Exhibit | Filing Date |
| 2.1 | Equity Purchase Agreement, dated August 11, 2020, by and among Omnicell, Inc., PSGH, LLC, BW Apothecary Holdings, LLC, the sellers identified therein and the sellers' representative | 8-K | 000-33043 | 2.1 | 8/12/2020 |
| 2.2 ⁺ | Amendment No. 1 dated October 1, 2020 to Equity Purchase Agreement, by and among Omnicell, Inc. and the sellers' representative | | | | |
| 3.1 | Amended and Restated Certificate of Incorporation of Omnicell, Inc. | 10-Q | 000-33043 | 3.1 | 9/20/2001 |
| 3.2 | Certificate of Amendment to the Amended and Restated Certificate of Incorporation of Omnicell, Inc. | 10-Q | 000-33043 | 3.2 | 8/9/2010 |
| 3.3 | Certificate of Designation of Series A Junior Participating Preferred Stock | 10-K | 000-33043 | 3.2 | 3/28/2003 |
| 3.4 | Second Amended and Restated Bylaws of Omnicell, Inc. dated August 6, 2020 | 8-K | 000-33043 | 3.1 | 8/12/2020 |
| 4.1 | Reference is made to Exhibits 3.1, 3.2, 3.3 and 3.4 | | | | |
| 4.2 | Form of Common Stock Certificate | S-1/A | 333-57024 | 4.1 | 7/24/2001 |
| 4.3 | Indenture, dated as of September 25, 2020, by and between Omnicell, Inc. and U.S. Bank National Association, as Trustee | 8-K | 000-33043 | 4.1 | 9/25/2020 |
| 4.4 | Form of Global Note, representing Omnicell, Inc.'s 0.25% Convertible Senior Notes due 2025 (included as Exhibit A to the Indenture referenced as Exhibit 4.3) | 8-K | 000-33043 | 4.2 | 9/25/2020 |
| 10.1* | Form of Option Grant Notice and Form of Global Option Agreement for 2009 Equity Incentive Plan, as amended | 10-Q | 000-33043 | 10.1 | 7/31/2020 |
| 10.2* | Form of Restricted Stock Unit Grant Notice and Form of Global Restricted Stock Unit Award Agreement for 2009 Equity Incentive Plan, as amended | 10-Q | 000-33043 | 10.2 | 7/31/2020 |
| 10.3 | First Amendment to Amended and Restated Credit Agreement, dated as of September 22, 2020, among Omnicell, Inc., the lenders party thereto, and Wells Fargo Bank, National Association, as administrative agent | 8-K | 000-33043 | 10.1 | 9/22/2020 |
| 10.4 | Form of Convertible Note Hedge Confirmation | 8-K | 000-33043 | 10.1 | 9/25/2020 |
| 10.5 | Form of Warrant Confirmation | 8-K | 000-33043 | 10.2 | 9/25/2020 |
| 31.1 ⁺ | Certification of Chief Executive Officer, as required by Rule 13a-14(a) or Rule 15d-14(a) | | | | |
| 31.2 ⁺ | Certification of Chief Financial Officer, as required by Rule 13a-14(a) or Rule 15d-14(a) | | | | |
| 32.1 ⁺ | Certification of Chief Executive Officer and Chief Financial Officer, as required by Rule 13a-14(b) or Rule 15d-14(b) and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. §1350) | | | | |
| 101.INS ⁺ | Inline XBRL Instance Document - The instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document. | | | | |
| 101.SCH ⁺ | Inline XBRL Taxonomy Extension Schema Document | | | | |
| 101.CAL ⁺ | Inline XBRL Taxonomy Extension Calculation Linkbase Document | | | | |
| 101.DEF ⁺ | Inline XBRL Taxonomy Extension Definition Linkbase Document | | | | |
| 101.LAB ⁺ | Inline XBRL Taxonomy Extension Labels Linkbase Document | | | | |

| Exhibit Number | Exhibit Description | Incorporated By Reference | | | |
|----------------------|---|---------------------------|----------|---------|-------------|
| | | Form | File No. | Exhibit | Filing Date |
| 101.PRE ⁺ | Inline XBRL Taxonomy Extension Presentation Linkbase Document | | | | |
| 104 ⁺ | Cover Page Interactive Data File (formatted as inline XBRL with applicable taxonomy extension information contained in Exhibits 101). | | | | |

+ Filed herewith.

* Indicates a management contract, compensation plan, or arrangement.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: October 30, 2020

OMNICELL, INC.

By: /s/ Peter J. Kuipers

Peter J. Kuipers,

Executive Vice President & Chief Financial Officer

AMENDMENT NO. 1

to

EQUITY PURCHASE AGREEMENT

by and among:

Omnicell, Inc.,
a Delaware corporation;

and

Charles Miller,
as the Sellers' Representative

Dated October 1, 2020

Amendment No. 1 to Equity Purchase Agreement

This Amendment No. 1 to Equity Purchase Agreement (this "Amendment") is made and entered into on October 1, 2020 by and among: Omnicell, Inc., a Delaware corporation ("Purchaser"); and Charles Miller as the Sellers' Representative (the "Sellers' Representative"). Capitalized terms used in this Amendment but not otherwise defined in this Amendment have the meanings given such terms in the EPA (as defined below).

Recitals

A. The Parties have previously entered into that certain Equity Purchase Agreement dated August 11, 2020 (the "EPA"); and

B. Each Seller has, pursuant to Section 12.1(a) of the EPA, irrevocably nominated, constituted and appointed the Sellers' Representative as the agent and true and lawful attorney-in-fact of such Seller, with full power of substitution, to act in the name, place and stead of such Seller for purposes of executing any documents and taking, or refraining from taking, any actions that the Sellers' Representative may, in the Sellers' Representative's sole discretion, determine to be necessary, desirable or appropriate in connection with the EPA and any other agreement, document or instrument referred to in or contemplated by the EPA and any transaction contemplated under the EPA or any such other agreement, document or instrument.

C. Each Seller has, pursuant to Section 12.1(b) of the EPA, granted to the Sellers' Representative the absolute and unrestricted right, power and authority to execute, deliver, acknowledge, certify and file on behalf of such Seller (in the name of any or all of the Sellers or otherwise) any or all documents that the Sellers' Representative may, in his sole discretion, determine to be necessary, desirable or appropriate, in such forms and containing such provisions as the Sellers' Representative may, in his sole discretion, determine to be appropriate, in performing his duties as contemplated by Section 12.1(a) of the EPA, including amending the EPA pursuant to Section 12.15 of the EPA.

D. Section 12.15 of the EPA provides that the EPA may be amended by means of a written instrument duly executed and delivered on behalf of Purchaser and the Sellers' Representative (acting exclusively for and on behalf of all of the Sellers).

E. The Sellers' Representative, acting exclusively for and on behalf of all of the Sellers, has determined, in his discretion, that it is desirable and appropriate to amend the EPA as provided in this Amendment.

Agreement

Now, therefor, in consideration of the mutual covenants contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the

Sellers' Representative (acting exclusively for and on behalf of all of the Sellers) and the Purchaser agree as follows:

1. **Amendment to List of Exhibits and Schedules.** The List of Exhibits and Schedules following the Table of Contents of the EPA is hereby amended by adding the following reference to Exhibit N immediately following the reference to Exhibit M:

Exhibit N Pre-Closing Cash Distributions

2. **Amendment to Section 1.4(a).** Section 1.4(a) of the EPA is hereby amended and restated to read in its entirety as follows:

(a) Closing. The consummation of the transactions contemplated by this Agreement (the "Closing") shall take place at the offices of Sidley Austin LLP, 1001 Page Mill Rd., Building 1, Palo Alto, CA 94304, on a date to be designated by Purchaser, which shall be no earlier than October 1, 2020 and no later than the third Business Day after the satisfaction or waiver of the last to be satisfied or waived of the conditions set forth in Sections 8 and 9 (other than those conditions that by their nature are to be satisfied at the Closing, but subject to the satisfaction or waiver of such conditions), or at such time and date as the Parties may designate. The date on which the Closing actually takes place is referred to in this Agreement as the "Closing Date." The Closing shall be deemed to have occurred at 12:01 a.m. U.S. Pacific Time on the Closing Date.

3. **Amendment to Section 6.14.** Section 6.14 of the EPA is hereby amended and restated to read in its entirety as follows:

***6.14 Spin-Off.** (a) On a date that is no more than six Business Days prior to the Closing Date, the Sellers and the Company shall cause PSG to enter into and effect the transactions described in the Divisional Merger Agreement, which transactions shall be the divisional merger of PSG into two surviving entities, which will be PSG (which, as of and after the completion of such divisional merger, will be referred to as "SpinCo" in this Agreement) and 340B OpCo and (b) on the calendar day immediately preceding the Closing Date, the Sellers shall cause the Company and Blocker and their respective Affiliates to enter into and effect the transactions described in the other Spin-Off Agreements, all of which transactions described in the foregoing clauses "(a)" and "(b)" shall be completed prior to the Closing. The intended federal income tax treatment of the transactions comprising the Spin-Off is described in Section 8(d) of the Reorganization Agreement in the form attached hereto as Exhibit G-1.*

Following the completion of the transactions contemplated under the Spin-Off Agreements, SpinCo will become wholly owned by the Class A Holder.

4. **Amendment to Section 6.18.** Section 6.18 of the EPA is hereby amended and restated to read in its entirety as follows:

6.18. Sublease Agreement. Promptly following the date of this Agreement, Purchaser and the Company shall, and shall cause their Affiliates to, negotiate in good faith to reach agreement on a sublease agreement (the "Sublease Agreement") by 340B OpCo, as the sublessor, to SpinCo, as the sublessee, substantially in the form attached hereto as Exhibit M. Promptly following Purchaser's and the Company's reaching agreement on the final form of the Sublease Agreement, Purchaser shall, and the Company shall cause PSG to, collectively with the other party, approach the Landlord to obtain the Landlord's consent to the Sublease Agreement. The Sellers shall pay to Purchaser, on the Closing Date, a one-time payment of \$600,000 in connection with the Sublease Agreement in order to offset a portion of the costs incurred by 340B OpCo in agreeing to reduce the total area of the Subleased Premises (as such term is defined in the Sublease Agreement), though the Parties agree that the obligation to make such payment shall be satisfied at Closing by treating such amount as a Transaction Expense.

5. **Amendment to Section 7.** Section 7 of the EPA is hereby amended by adding the following Section 7.6 immediately following Section 7.5 of the EPA:

7.6. Certain Pre-Closing Cash Distributions. The Company shall cause each amount set forth under the heading "Consolidated Pre-Close Wires by Shareholder" in Exhibit N to be wired in immediately available funds to the Seller or Blocker set forth opposite thereto on the Business Day prior to the Closing Date; provided, that, if there is a failure in causing any such amount to be wired to the applicable Seller prior to the Closing Date, the Class A Holder shall cause such amount to be wired in immediately available funds to such Seller as soon as practicable following the Closing until such amount shall have been successfully wired to the applicable Seller; provided, however, that in no event shall the amount set forth next to Blocker be wired to Blocker later than the Business Day prior to the Closing Date.

6. **Amendment to Section 12.1(b)(iv).** Section 12.1(b)(iv) of the EPA is hereby amended so that the amount \$4,000,000 is replaced with the amount \$3,400,000.

7. **Amendment to Definition of Subleasing Expenses.** The definition of "Subleasing Expenses" set forth in Exhibit A to the EPA is hereby amended and restated to read in its entirety as follows:

“Subleasing Expenses” means all costs, expenses and fees payable to Landlord for the review and approval of (a) the transactions contemplated by this Agreement for purposes of maintaining the effectiveness of the Lease Agreement following the Closing as required by this Agreement and (b) the Sublease Agreement.

8. **Amendment to Exhibit H-1 to EPA.**

a. Item 11 of Exhibit A to Exhibit H-1 to the EPA is hereby amended and restated to read in its entirety as follows:

| # | Service | Description of Service | End Date | Fee |
|----|--|--|--|----------------------|
| 11 | Software Licenses & Data Subscriptions | Continued access to data and functionality of software under the licenses provided by the following licensors: First Databank, Inc., Clinical Drug Information, LLC (successor-in-interest to Wolters Kluwer Health, Inc.), National Council for Prescription Drugs, DynaTrace, Zscaler, Level3 Communications Century Link, Progress Software Corporation/Telerik, Freshbooks, LinkedIn Sales Navigator, PilotFish, GetFeedback, CDW Direct/Adobe, Thycotic Secret Server, Calendly, and New Lens (Newberry & Assoc.). ¹ | Expiration of Existing License (except with respect to the license provided by Clinical Drug Information, LLC, for which the End Date shall be January 31, 2021) | See <u>Exhibit B</u> |

b. Exhibit A to Exhibit H-1 to the EPA is hereby amended to add the following additional Service (as defined in the 340B Transition Services Agreement):

| # | Service | Description of Service | End Date | Fee |
|---|----------------------------|--|------------|-----------|
| | Temporary office amenities | The following office amenities in connection with Recipient’s access to Suite 230 of the Building (as defined in the Sublease Agreement): (i) network access (either via LAN or wifi); and (ii) generally-available office amenities (janitorial services, coffee/tea, cups, copy paper, copy machine use, recycling and trash services, cable TV access, etc.). | 12/31/2020 | No charge |

¹ Internet for building to follow lease.

9. **Amendment to Exhibit H-2 to EPA.** Exhibit A to Exhibit H-2 to the EPA is hereby amended to add the following additional Service (as defined in the PSG Transition Services Agreement):

| # | Service | Description of Service | End Date | Fee |
|---|---------|---|-----------|-----------|
| | Domain | Continued access to and use of the domain 'psgconsults.com' in connection with the conduct of Recipient's business and the implementation, maintenance, and use of Recipient's information technology infrastructure. | 9/30/2022 | No charge |

10. **Amendment to Exhibit M of the EPA.** Exhibit M of the EPA is hereby amended and restated to read in its entirety as Exhibit M to this Amendment.

11. **Addition of Exhibit N to the EPA.** The EPA is hereby amended by adding the attached Exhibit N to this Amendment as Exhibit N to the EPA.

12. **Counterparts and Exchanges by Electronic Transmission.** This Amendment may be executed in several counterparts (including by means of electronic transmission in portable document format (pdf)), each of which shall constitute an original and all of which, when taken together, shall constitute one agreement.

13. **Miscellaneous.** Except to the extent any provisions of the EPA are expressly amended by this Amendment, all terms and conditions of the EPA shall remain in full force and effect pursuant to the terms thereof. In the event of any inconsistency or contradiction between the terms of this Amendment and the EPA, the provisions of this Amendment shall prevail and control. On and after the date hereof, each reference in the EPA to "this Agreement," "hereof," "herein," "herewith," "hereunder" and words of similar import shall, unless otherwise stated, be construed to refer to the EPA as amended by this Amendment. No reference to this Amendment needs be made in any instrument or document at any time referring to the EPA and a reference to the EPA in any such instrument or document shall be deemed to be a reference to the EPA as amended by this Amendment. Sections 12.10 and 12.14 through 12.16 of the EPA shall apply to this Amendment *mutatis mutandis*.

[Remainder of page intentionally left blank]

The Parties have caused this Amendment to be executed and delivered as of the date first written above.

PURCHASER:

Omnicell, Inc., a Delaware corporation

By: /s/ Peter J. Kuipers

Name: Peter J. Kuipers

Title: Executive Vice President and Chief
Financial Officer

[Signature Page to Amendment No. 1 to Equity Purchase Agreement]

The Parties have caused this Amendment to be executed and delivered as of the date first written above.

SELLERS' REPRESENTATIVE:

/s/ Charles Miller

Charles Miller (solely in his capacity as Sellers' Representative, acting exclusively on behalf of all Sellers)

[Signature Page to Amendment No. 1 to Equity Purchase Agreement]

CERTIFICATION

I, Randall A. Lipps, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Omnicell, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

October 30, 2020

/s/ Randall A. Lipps

Randall A. Lipps
President and Chief Executive Officer
(Principal Executive Officer)

CERTIFICATION

I, Peter J. Kuipers, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Omnicell, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

October 30, 2020

/s/ Peter J. Kuipers

Peter J. Kuipers

Executive Vice President & Chief Financial Officer

(Principal Financial Officer)

CERTIFICATION

Pursuant to the requirement set forth in Rule 13a-14(b) of the Securities Exchange Act of 1934, as amended (the “Exchange Act”), and Section 1350 of Chapter 63 of Title 18 of the United States Code (18 U.S.C. §1350), Randall A. Lipps, the President and Chief Executive Officer of Omnicell, Inc. (the “Company”), and Peter J. Kuipers, the Executive Vice President & Chief Financial Officer of the Company, each hereby certifies that, to the best of his knowledge:

1. The Company’s Quarterly Report on Form 10-Q for the period ended September 30, 2020 (the “Quarterly Report”), to which this Certification is attached as Exhibit 32.1, fully complies with the requirements of Section 13(a) or Section 15(d) of the Exchange Act; and
2. The information contained in the Quarterly Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

In witness whereof, the undersigned have set their hands hereto as of the 30th day of October, 2020.

/s/ Randall A. Lipps

Randall A. Lipps

President and Chief Executive Officer
(Principal Executive Officer)

/s/ Peter J. Kuipers

Peter J. Kuipers

Executive Vice President & Chief Financial Officer
(Principal Financial Officer)

“This certification accompanies the Form 10-Q to which it relates, is not deemed filed with the Securities and Exchange Commission and is not to be incorporated by reference into any filing of Omnicell, Inc. under the Securities Act of 1933, as amended, or the Securities Exchange Act of 1934, as amended (whether made before or after the date of the Form 10-Q), irrespective of any general incorporation language contained in such filing.”